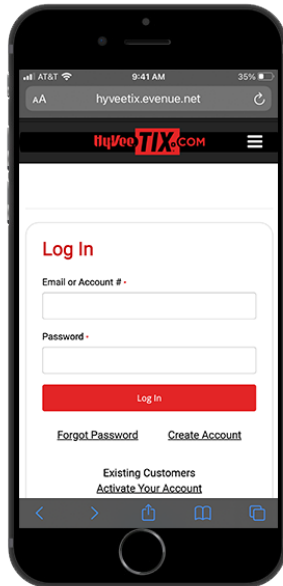




HOW TO REDEEM IOWA WILD FLEX TICKETS

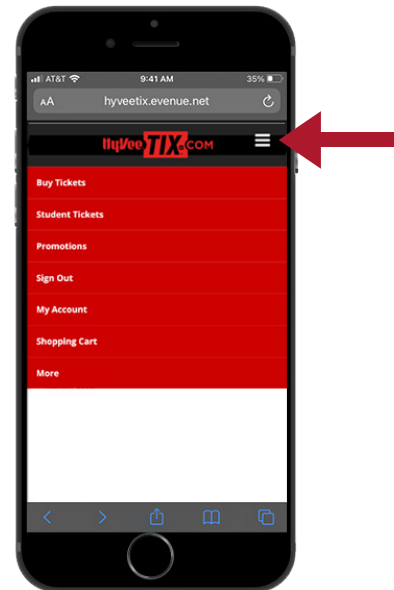
Redeeming Flex Tickets is now easier and more convenient than ever. You can now redeem online and skip the box office lines as well as secure seats to the games in advance of arriving at Wells Fargo Arena.

1



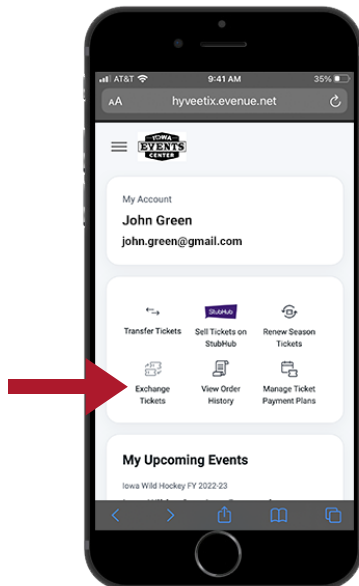
Login to your online account at iowawild.com/myaccount

2



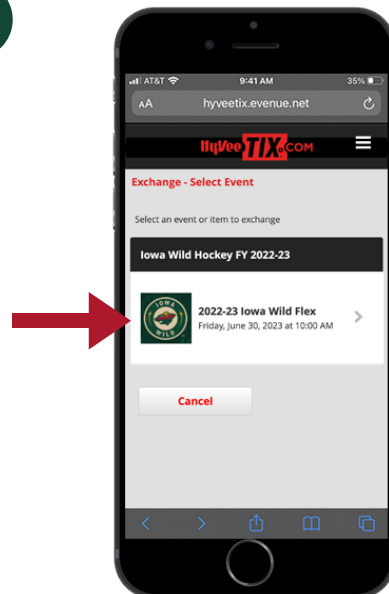
Click the "Hamburger" menu and select **My Account**

3



Select **Exchange Tickets**

4



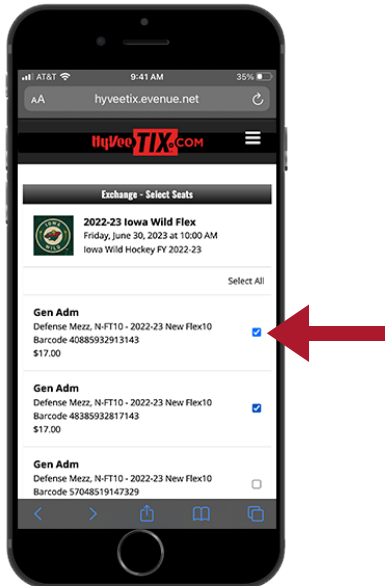
Select **Iowa Wild Flex**



HOW TO REDEEM IOWA WILD FLEX TICKETS

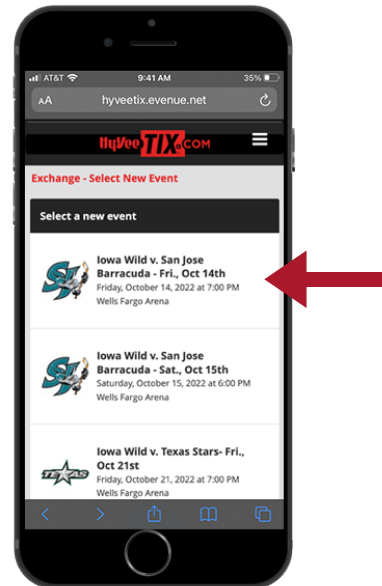
Redeeming Flex Tickets is now easier and more convenient than ever. You can now redeem online and skip the box office lines as well as secure seats to the games in advance of arriving at Wells Fargo Arena.

5



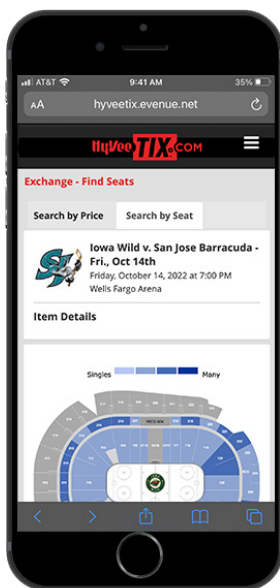
Choose the Flex Tickets you want to exchange out (redeem) and click Next. Be aware of the barcode numbers you are using. Once it has been redeemed, it can't be used again.

6



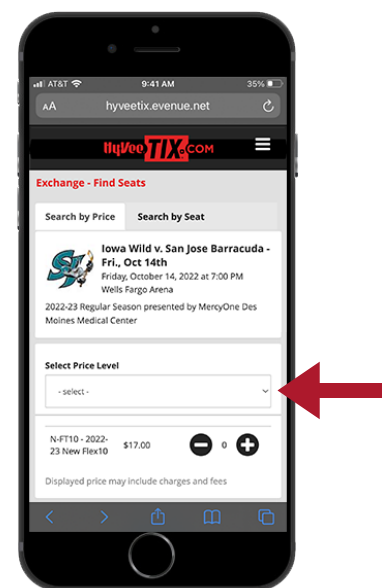
Select the Wild game you want to redeem your Flex Ticket(s) for

7



You can find seats two different ways
1) **Search by Seat** using the Pick Your Own Seat map.

8



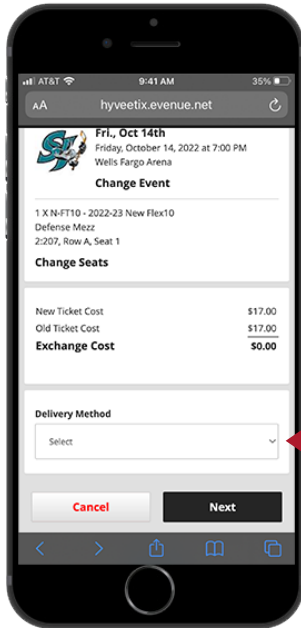
2) **Search by Price** and selecting the Price Level on your Flex Tickets and getting the best available seats. You have the option to upgrade or downgrade your price level.



HOW TO REDEEM IOWA WILD FLEX TICKETS

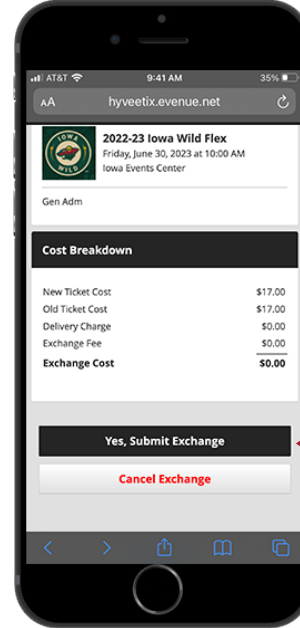
Redeeming Flex Tickets is now easier and more convenient than ever. You can now redeem online and skip the box office lines as well as secure seats to the games in advance of arriving at Wells Fargo Arena.

9



Choose a Delivery Method, Review the Exchange and select **Next**

10



Submit redemption and additional payment *if necessary for upgrade* by selecting **Yes, Submit Exchange**

Tickets redeemed online will be emailed to you. Tap the link in the email in advance of the game to add tickets to your Apple/Google Wallet.

FLEX TICKETS REDEMPTION TIPS & INFORMATION

- Flex Tickets are not a guaranteed seat. Redeem early for best options. If there are no seats left in your purchased price level, Flex Tickets may be upgraded for additional cost or downgraded.
- Flex Tickets may be redeemed online for a Wild game up until the start of the game.
- Flex Tickets may always be redeemed at the Wells Fargo Arena box office in advance or on a game day. Check the link to the FAQ on iowawild.com for current box office hours.

