



Iowa Wild

Social Narrative

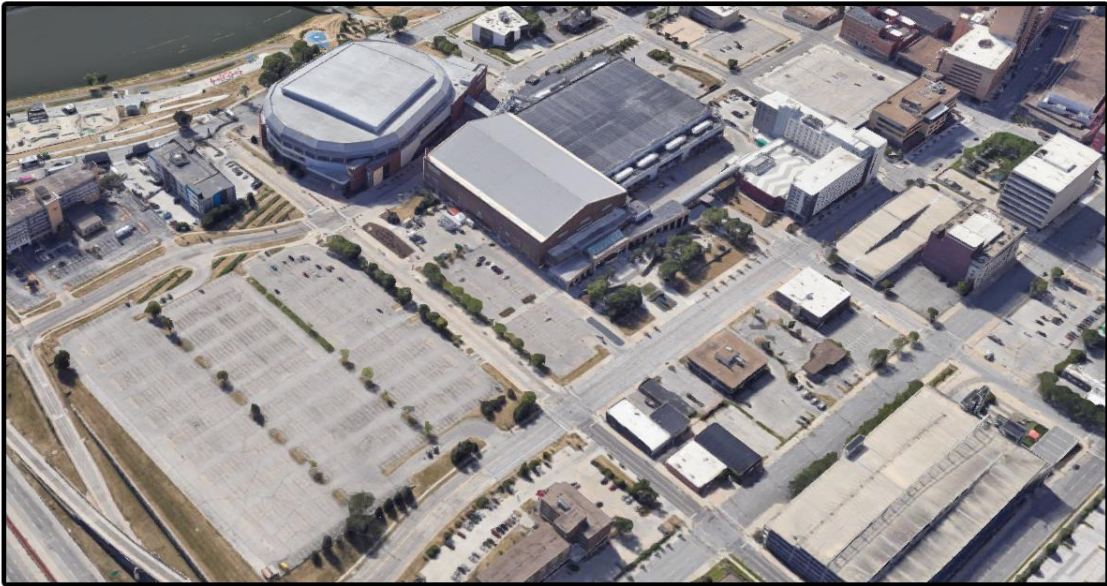


I am going to an Iowa Wild game.



There are multiple parking options if I drive to the game.

Visit [riedart.com](https://www.riedart.com) for public transit information.



FROM THE NORTH

Follow I-235 West into downtown Des Moines and take the 3rd Street exit to the Iowa Events Center. Parking is available on-site, with additional street and ramp parking within walking distance of our complex.

FROM THE SOUTH

Merge onto the I-235 East exit and travel east towards downtown Des Moines. Take the downtown exit and proceed to the 3rd Street exit. Parking is available on-site, with additional street and ramp parking within walking distance of our complex.

FROM THE EAST

Headed west on I-80, take I-235 West exit & continue towards downtown Des Moines. Take the 3rd Street exit (Downtown Des Moines) and go south to the Iowa Events Center complex. Parking is available on-site, with additional street & ramp parking within walking distance of our complex.

FROM THE WEST

Headed east on I-80, take the I-235 East exit & continue towards downtown Des Moines. Take the Iowa Events Center exit (3rd Street) and turn right. Parking is available on-site, with additional street and ramp parking within walking distance of our complex.

Skywalk Connection

Street parking is available throughout downtown with the convenience of the ParkDSM mobile parking app and many buildings, including Casey's Center, are connected by a climate controlled skywalk system.

Payment Options

As of July 1, 2025 parking costs \$13 per car/truck. Prices may increase for large trucks, RVs, and busses.

Prepay Parking

Fans coming to a game can pre-pay and reserve their parking spot for an upcoming event with ParkMobile

ADA Parking

ADA Accessible parking is available at the Iowa Events Center by entering the lot south of Crocker Street, next to Community Choice Convention Center.

Entrances

Three entrances are accessible to Casey's Center: **South Entrance** (corner of 3rd and Center): This entrance includes the ticket office, where WILL CALL is located. **North Entrance** (corner of 3rd and Crocker): There are two separate entrances here, including a general public entrance and VIP entrance for suite holders, club seats, and loge boxes. **Skywalk Entrance**: Easiest entrance for people who park in a city parking garage.

There are several gates to enter Casey's Center.

The North Entrance is located at 3rd and Crocker. This entrance is ADA accessible.





The Box Office is located inside the South Entrance at the corner of 3rd and Center.

This is where I can purchase or pick up tickets. This entrance is ADA accessible.



**The Skywalk
Entrance connects
to EMC Expo
Center and is ADA
accessible.**

**This entrance
provides direct
access to The Fort
and Suite Level of
the arena.**

Bags, purses and backpacks are not allowed.
Clutch, wristlet and wallets sized 12" x 6" x 12" or smaller
are allowed and subject to inspection.



Kwik Star

**CLEAR BAG
POLICY**

**CASEY'S CENTER REQUIRES
CLEAR BAGS FOR ALL EVENTS**

MAX SIZE: 12" x 6" x 12"

EXCEPTIONS WILL BE MADE FOR
MEDICAL, FAMILY, OR CHILD CARE BAGS

CLEAR BAGS AVAILABLE AT WILDWEAR.COM

*Medical bags and diaper bags are allowed; however, they are required to pass through screening prior to entry.



**After I enter a gate,
I will go through a
security checkpoint.**

**At the security
checkpoint, I will be
asked to empty any metal
objects from my pockets
(such as cell phone, keys,
etc.) and pass through
a metal detector.**

**Once I am in the arena,
there are a number of
things I can see and do.**

**If I would like to check out
sensory tools to use during
the Wild game, I can visit
Guest Services.**

**It is located behind Section
107, near the North
Entrance.**

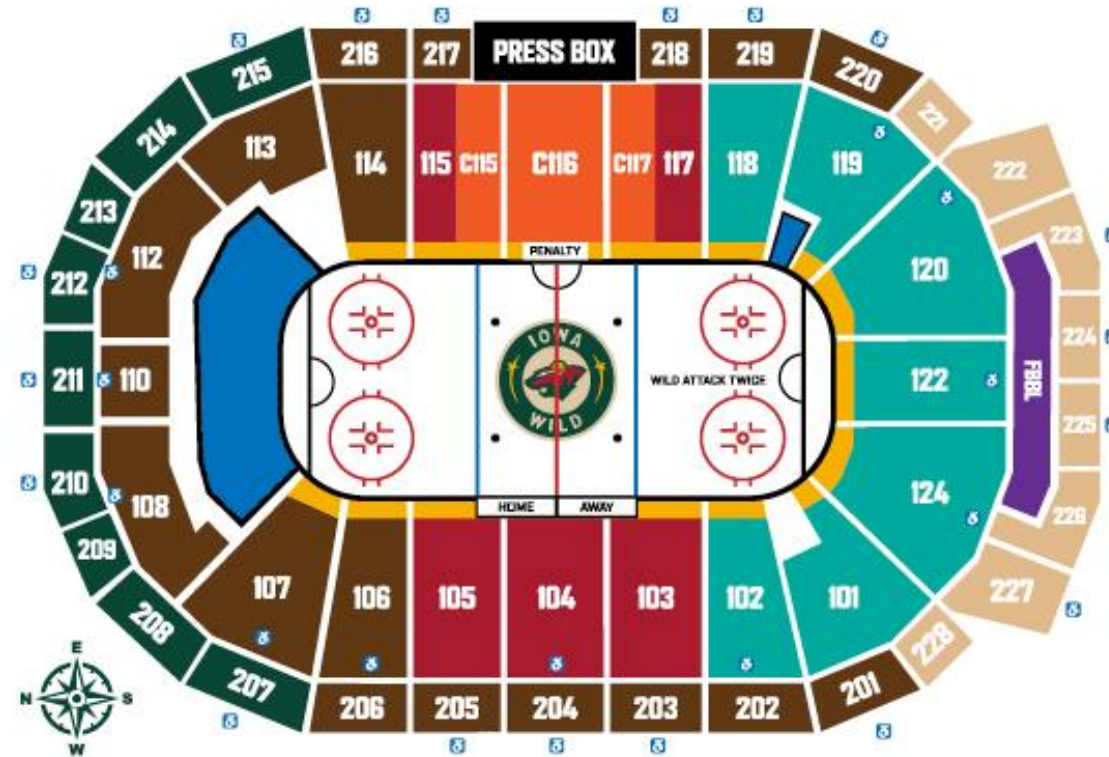




The WildWear Store is located near the North Entrance. There is also a pop up shop near the South Entrance.

These stores sell Iowa Wild apparel and merchandise.

When I am ready to find my seat, I can find my section using the Wells Fargo Arena seating map.



ICE LEVEL SUITES
FLIX BREWHOUSE BREAKAWAY LOUNGE
GLASS
CLUB
CENTER ICE
ATTACK ZONE
DEFENSE ZONE AND CENTER MEZZ
ATTACK MEZZ
DEFENSE MEZZ

Locate Your Seat: From the center of the arena look up at your section. Seat 1 is on the left hand side. The first row of each section is labeled row A. There are no rows labeled "I" or "O".

IOWAWILD.COM | 515.564.8700

Casey's CENTER



To get from the concourse on the 100 Level to the Club or 200 Level, I can use the stairs, escalator or elevator.

**From my seat,
I can enjoy the
game and cheer
for the Wild.**

**If the game is
too loud or I need
to move around,
I can return to
the concourse.**

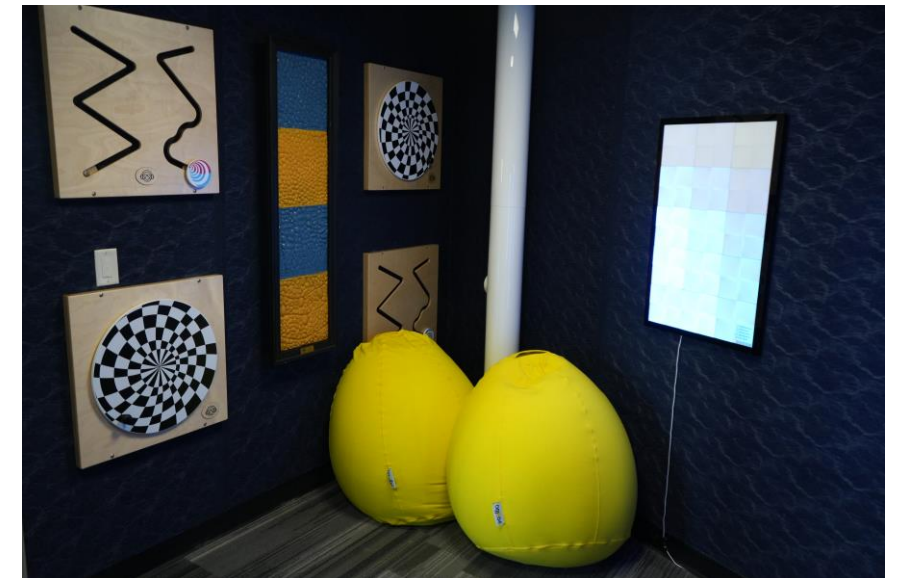




When the Wild score a goal, fans will cheer, a horn will sound and music will play. At times, the arena will be loud.

Headphones and earplugs are available at the Guest Services desk if I am concerned about the amount of noise.

If you ever need a break from the game and want to visit a quiet location, check out the Lauren Daigle Sensory Room outside section 117.



**If I need assistance,
there are many
people who can
help me.**

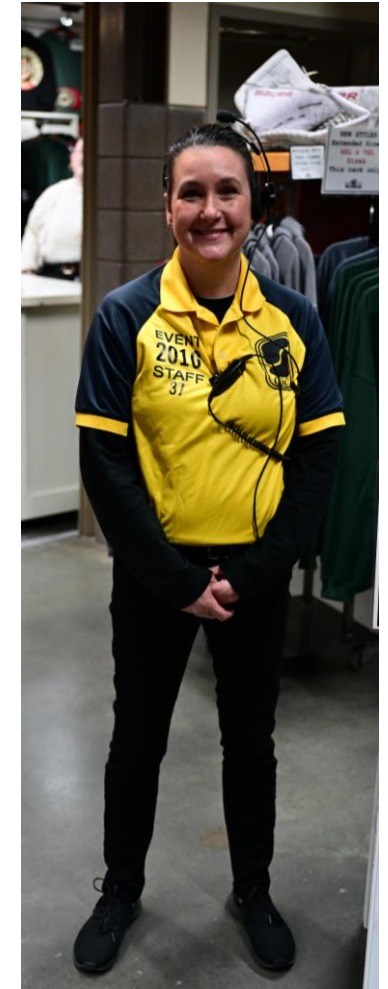
**Staff will have
uniforms and name
tags to help me
identify them.**



**Guest
Services**



**Police
Officer**



**Security
Guard**