



**Iowa Wild**

---

# **Social Narrative**

---



**I am going to an Iowa Wild game.**



# The Wild play at Casey's Center.

There are multiple parking options if I drive to the game.

Visit [ridedart.com](https://www.ridedart.com) for public transit information.



**FROM THE NORTH**

Follow I-235 West into downtown Des Moines and take the 3rd Street exit to the Iowa Events Center. Parking is available on-site, with additional street and ramp parking within walking distance of our complex.

**FROM THE SOUTH**

Merge onto the I-235 East exit and travel east towards downtown Des Moines. Take the downtown exit and proceed to the 3rd Street exit. Parking is available on-site, with additional street and ramp parking within walking distance of our complex.

**FROM THE EAST**

Headed west on I-80, take I-235 West exit & continue towards downtown Des Moines. Take the 3rd Street exit (Downtown Des Moines) and go south to the Iowa Events Center complex. Parking is available on-site, with additional street & ramp parking within walking distance of our complex.

**FROM THE WEST**

Headed east on I-80, take the I-235 East exit & continue towards downtown Des Moines. Take the Iowa Events Center exit (3rd Street) and turn right. Parking is available on-site, with additional street and ramp parking within walking distance of our complex.

**Skywalk Connection**

Street parking is available throughout downtown with the convenience of the ParkDSM mobile parking app and many buildings, including Casey's Center, are connected by a climate controlled skywalk system.

**Payment Options**

As of July 1, 2025 parking costs \$13 per car/truck. Prices may increase for large trucks, RVs, and busses.

**Prepay Parking**

Fans coming to a game can pre-pay and reserve their parking spot for an upcoming event with ParkMobile

**ADA Parking**

ADA Accessible parking is available at the Iowa Events Center by entering the lot south of Crocker Street, next to Community Choice Convention Center.

**Entrances**

Three entrances are accessible to Casey's Center: **South Entrance** (corner of 3rd and Center): This entrance includes the ticket office, where WILL CALL is located. **North Entrance** (corner of 3rd and Crocker): There are two separate entrances here, including a general public entrance and VIP entrance for suite holders, club seats, and loge boxes. **Skywalk Entrance**: Easiest entrance for people who park in a city parking garage.

**There are several gates to enter Casey's Center.**

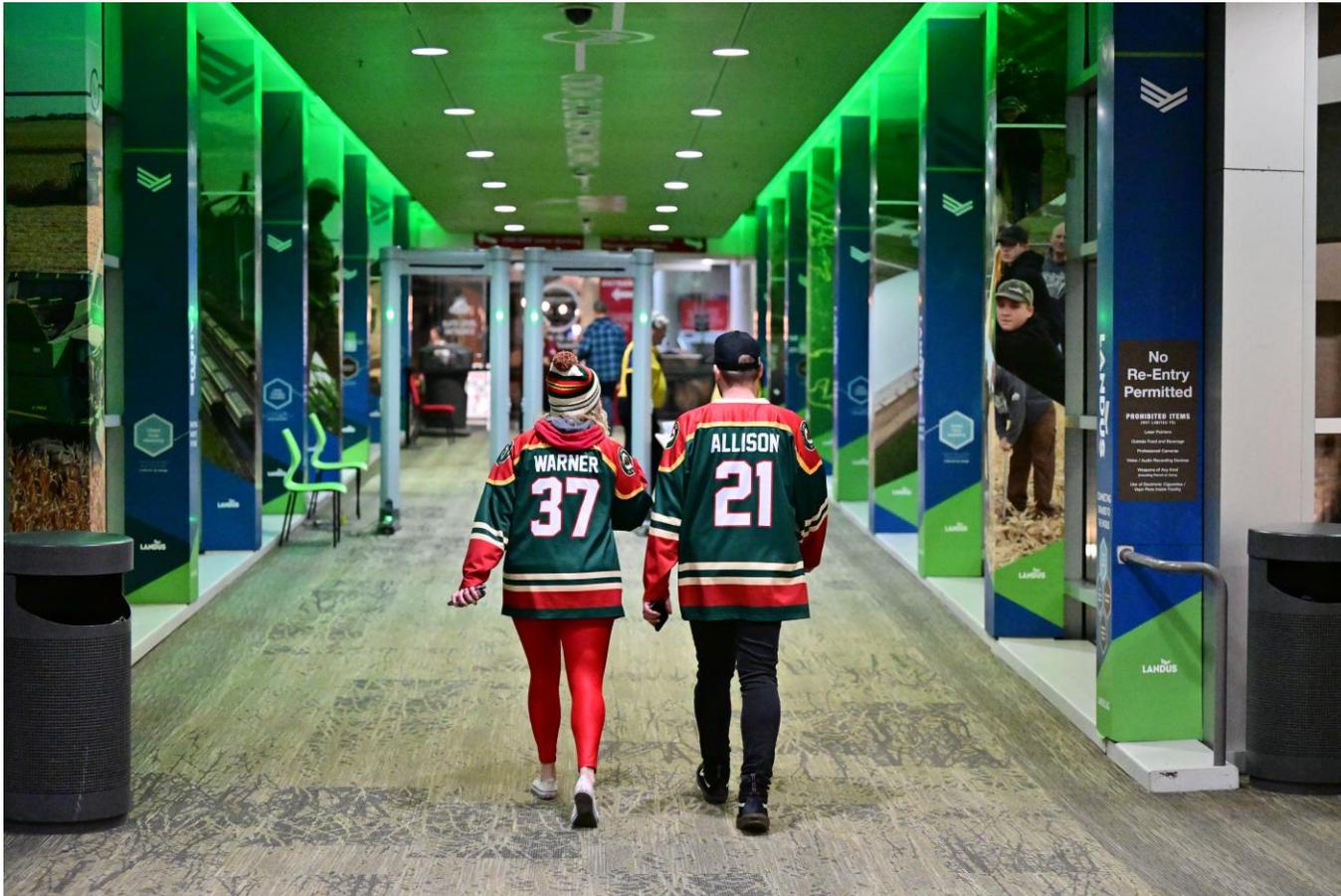
**The North Entrance is located at 3<sup>rd</sup> and Crocker. This entrance is ADA accessible.**



**The Box Office is located inside the South Entrance at the corner of 3<sup>rd</sup> and Center.**

**This is where I can purchase or pick up tickets. This entrance is ADA accessible.**





**The Skywalk  
Entrance connects  
to EMC Expo  
Center and is ADA  
accessible.**

**This entrance  
provides direct  
access to The Fort  
and Suite Level of  
the arena.**

**Bags, purses and backpacks are not allowed.  
Clutch, wristlet and wallets sized 12" x 6" x 12" or smaller  
are allowed and subject to inspection.**



**KWIK STAR**

**CLEAR BAG  
POLICY**

**CASEY'S CENTER REQUIRES  
CLEAR BAGS FOR ALL EVENTS**

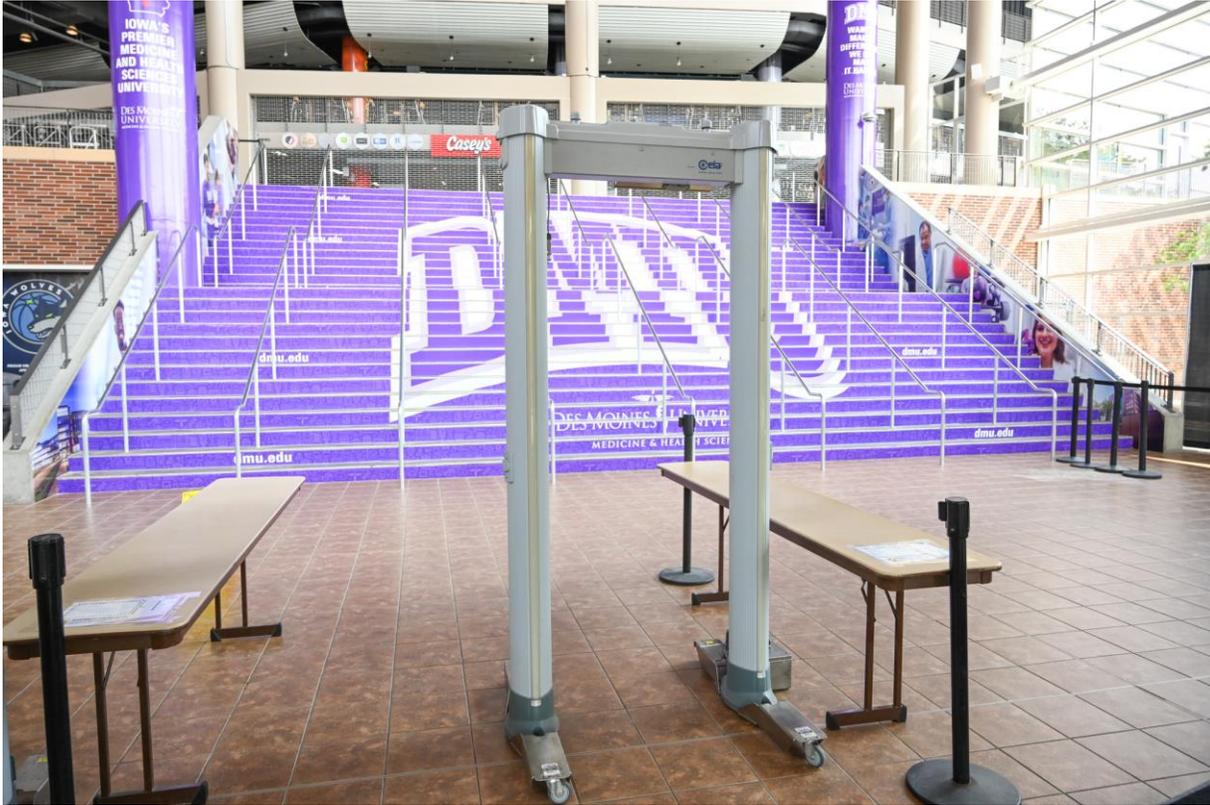
---

**MAX SIZE: 12" x 6" x 12"**

EXCEPTIONS WILL BE MADE FOR  
MEDICAL, FAMILY, OR CHILD CARE BAGS

CLEAR BAGS AVAILABLE AT [WILDWEAR.COM](http://WILDWEAR.COM)

\*Medical bags and diaper bags are allowed; however, they are required to pass through screening prior to entry.



**After I enter a gate,  
I will go through a  
security checkpoint.**

**At the security  
checkpoint, I will be  
asked to empty any metal  
objects from my pockets  
(such as cell phone, keys,  
etc.) and pass through  
a metal detector.**

**Once I am in the arena,  
there are a number of  
things I can see and do.  
If I would like to check out  
sensory tools to use during  
the Wild game, I can visit  
Guest Services.  
It is located behind Section  
107, near the North  
Entrance.**





**The WildWear Store is located near the North Entrance. There is also a pop up shop near the South Entrance.**

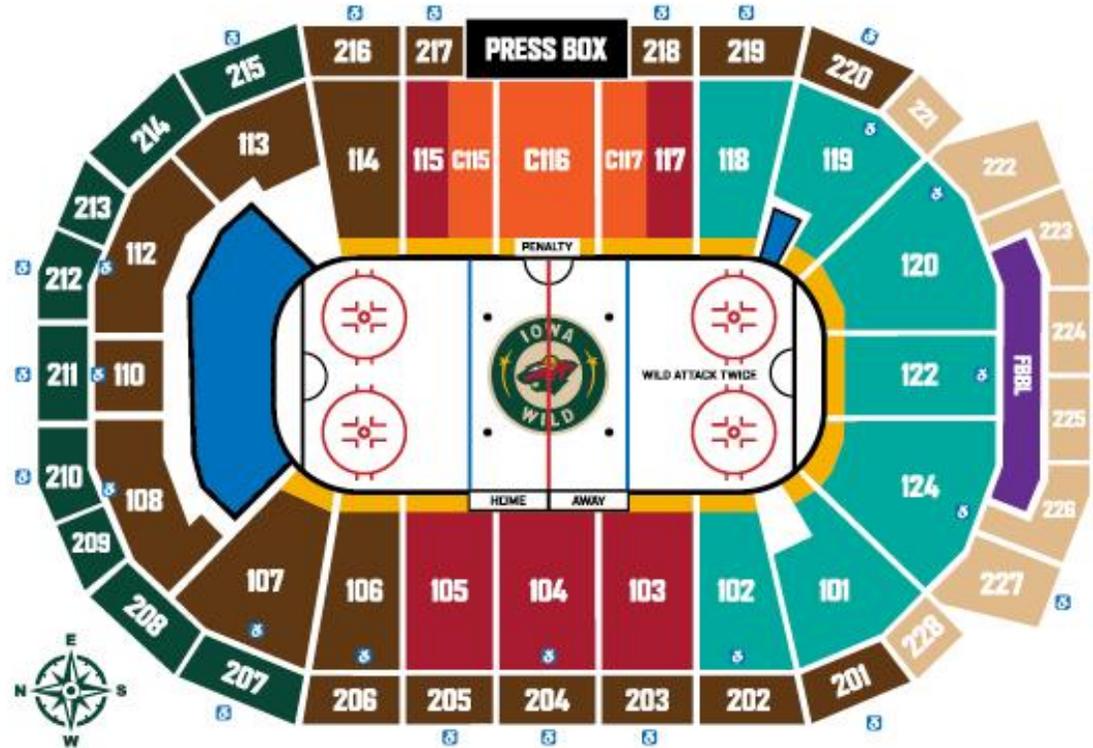
**These stores sell Iowa Wild apparel and merchandise.**



# IOWA WILD SEATING CHART

PRESENTED BY *KWIK STAR*

When I am ready to find my seat, I can find my section using the Wells Fargo Arena seating map.

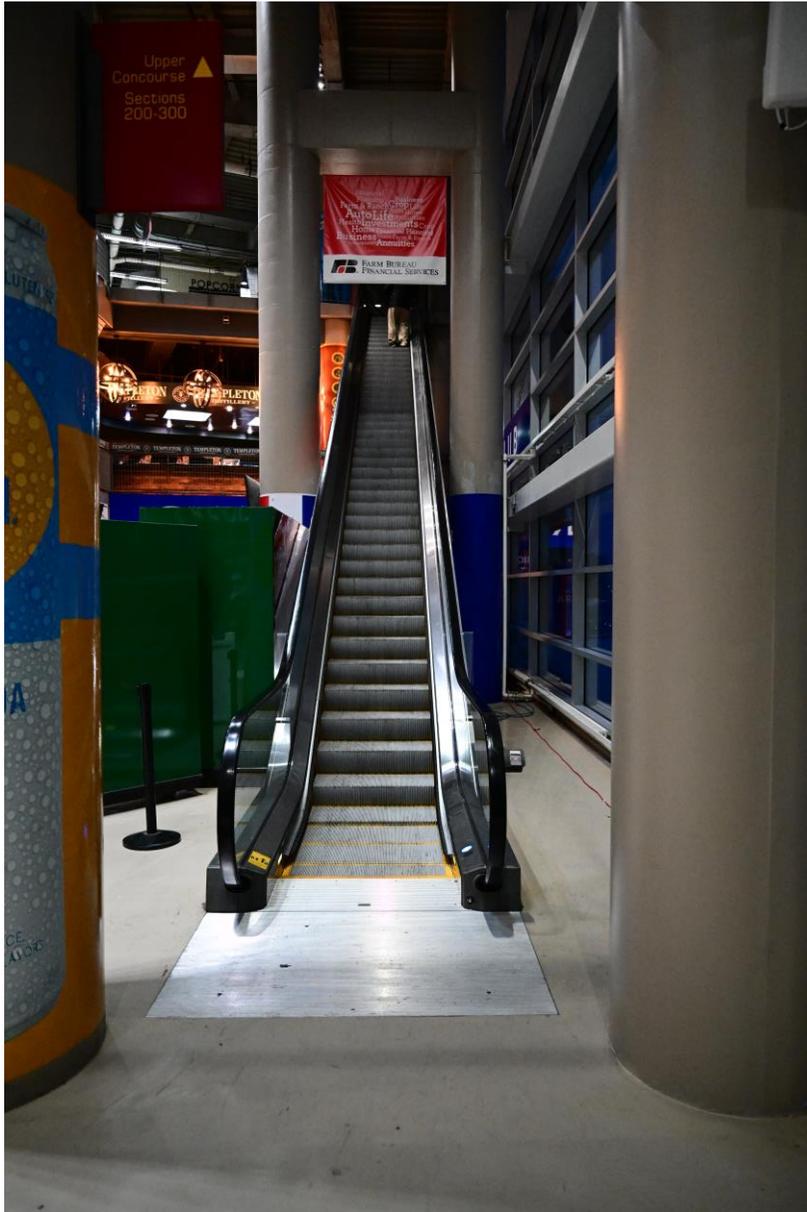


ICE LEVEL SUITES
FLIX BREWHOUSE BREA KAWAY LOUNGE
GLASS
CLUB
CENTER ICE
ATTACK ZONE
DEFENSE ZONE AND CENTER MEZZ
ATTACK MEZZ
DEFENSE MEZZ

Locate Your Seat: From the center of the arena look up at your section. Seat 1 is on the left hand side. The first row of each section is labeled row A. There are no rows labeled "I" or "O".

IOWAWILD.COM | 515.564.8700

*Casey's* CENTER



**To get from the concourse on the 100 Level to the Club or 200 Level, I can use the stairs, escalator or elevator.**

**From my seat,  
I can enjoy the  
game and cheer  
for the Wild.**

**If the game is  
too loud or I need  
to move around,  
I can return to  
the concourse.**

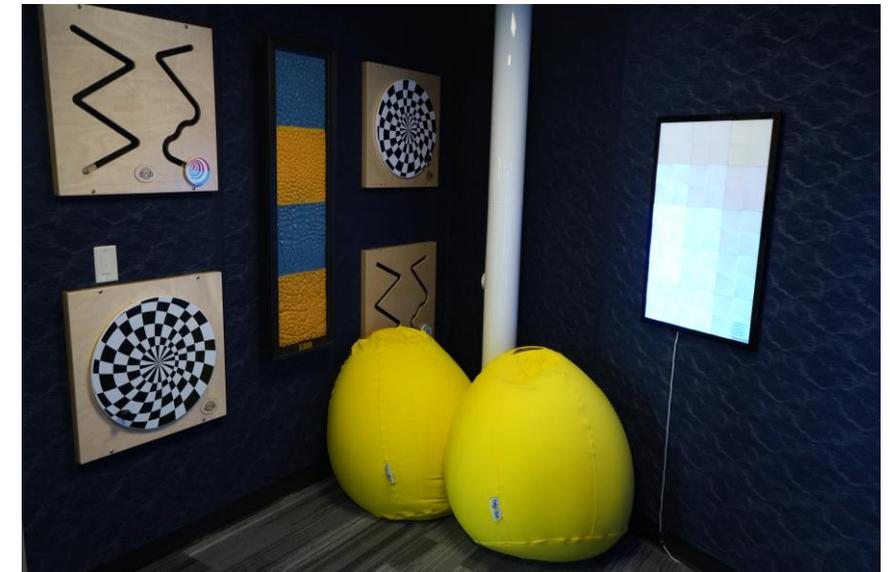
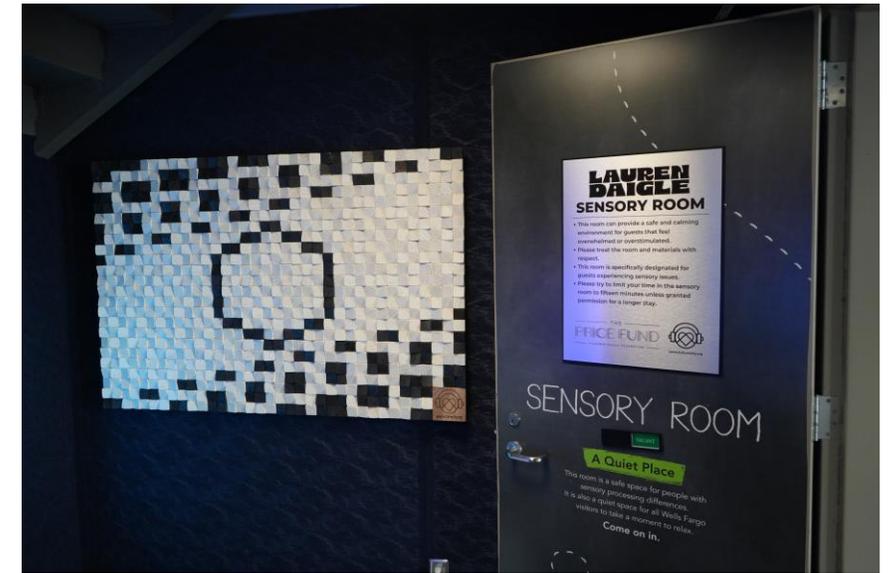




**When the Wild score a goal, fans will cheer, a horn will sound and music will play. At times, the arena will be loud.**

**Headphones and earplugs are available at the Guest Services desk if I am concerned about the amount of noise.**

**If you ever need a break from the game and want to visit a quiet location, check out the Lauren Daigle Sensory Room outside section 117.**



**If I need assistance,  
there are many  
people who can  
help me.**

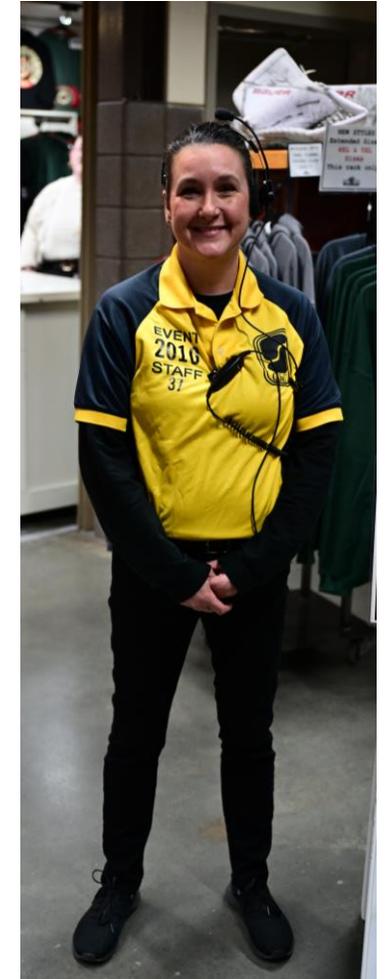
**Staff will have  
uniforms and name  
tags to help me  
identify them.**



**Guest  
Services**



**Police  
Officer**



**Security  
Guard**