



MERCYONE

HOW TO REDEEM IOWA WILD FLEX TICKETS

Redeeming Flex Tickets is now easier and more convenient than ever. You can now redeem online and skip the box office lines as well as secure seats to the games in advance of arriving at Wells Fargo Arena.

1

Login to your online account at www.iowawild.com/myaccount

2

Select the "Exchange" option from the **My Tickets** menu on your **My Account** page.

3

Select **Iowa Wild Flex**. Choose the Flex Tickets you want to exchange out (redeem) and **click Next**. Be aware of the barcode numbers you are using. Once it has been redeemed, it can't be used again. You can discard printed flex you have redeemed.

Exchange
Select seats to exchange

2022-23 Iowa Wild Flex	
Friday, June 30, 2023 at 10:00 AM Iowa Wild Hockey FY 2022-23	
Select All	
Gen Adm	
Defense Mezz, N-FT10 - 2022-23 New Flex10	<input checked="" type="checkbox"/>
Barcode 40885932913143	
\$17.00	
Gen Adm	
Defense Mezz, N-FT10 - 2022-23 New Flex10	<input checked="" type="checkbox"/>
Barcode 48385932817143	
\$17.00	
Exchange Ticket Cost	\$34.00

Cancel
Next



4

Select the Wild game you want to redeem your Flex Tickets for.

Exchange
Select a new event

Select a new event

Iowa Wild v. San Jose Barracuda - Sat., Oct 15th
Saturday, October 15, 2022 at 6:00 PM
Wells Fargo Arena

Iowa Wild v. Texas Stars- Fri., Oct 21st
Friday, October 21, 2022 at 7:00 PM
Wells Fargo Arena

5

You can find seats two different ways 1) Search by Seat using the Pick Your Own Seat map or 2) Search by Price and selecting the Price Level on your Flex Tickets and getting the best available seats. You have the option to upgrade or downgrade your price level.

Exchange - Find Seats
Find seats to exchange

Search by Price Search by Seat

Iowa Wild v. San Jose Barracuda - Sat., Oct 15th
Saturday, October 15, 2022 at 6:00 PM
Wells Fargo Arena

Select Price Level: Best Available (\$0.00)

C-FLEX 2020-21 Comp Flex	\$0.00	- 0 +
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Displayed price may include charges and fees

New Ticket Cost	N/A
Old Ticket Cost	\$0.00
Exchange Difference	N/A

Cancel
Find Seats



STEP 6 ON BACK



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6

Confirm your seat selection and select your ticket delivery method. Click **Next**.

Exchange

Review the new seats and select a delivery method



Iowa Wild v. San Jose Barracuda - Fri., Oct 14th
 Friday, October 14, 2022 at 7:00 PM
 Wells Fargo Arena

Change Event

2 X N-FT10 - 2022-23 New Flex10
 Glass
 1:119, Row A, Seat 8 - 9

Change Seats

New Ticket Cost	\$0.00
Old Ticket Cost	\$0.00
Exchange Cost	\$0.00

Delivery Method

Cancel

Next 

7

Submit redemption and additional payment *if necessary for upgrade* by selecting **“Yes, Submit Exchange”**.

8

Tickets redeemed online will be emailed to you. Tap the link in the email in advance of the game to add tickets to your Apple/Google Wallet.

FLEX TICKETS REDEMPTION TIPS & INFORMATION

- Flex Tickets are not a guaranteed seat. Redeem early for best options. If there are no seats left in your purchased price level, Flex Tickets may be upgraded for additional cost or downgraded.
- Flex Tickets may be redeemed online for a Wild game up until the start of the game.
- Flex Tickets may always be redeemed at the Wells Fargo Arena box office in advance or on a game day. Check the link to the FAQ on iowawild.com for current box office hours.