



TM

# FLEX TICKETING GUIDE



## Sign In

Email \*

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[Create Account](#)

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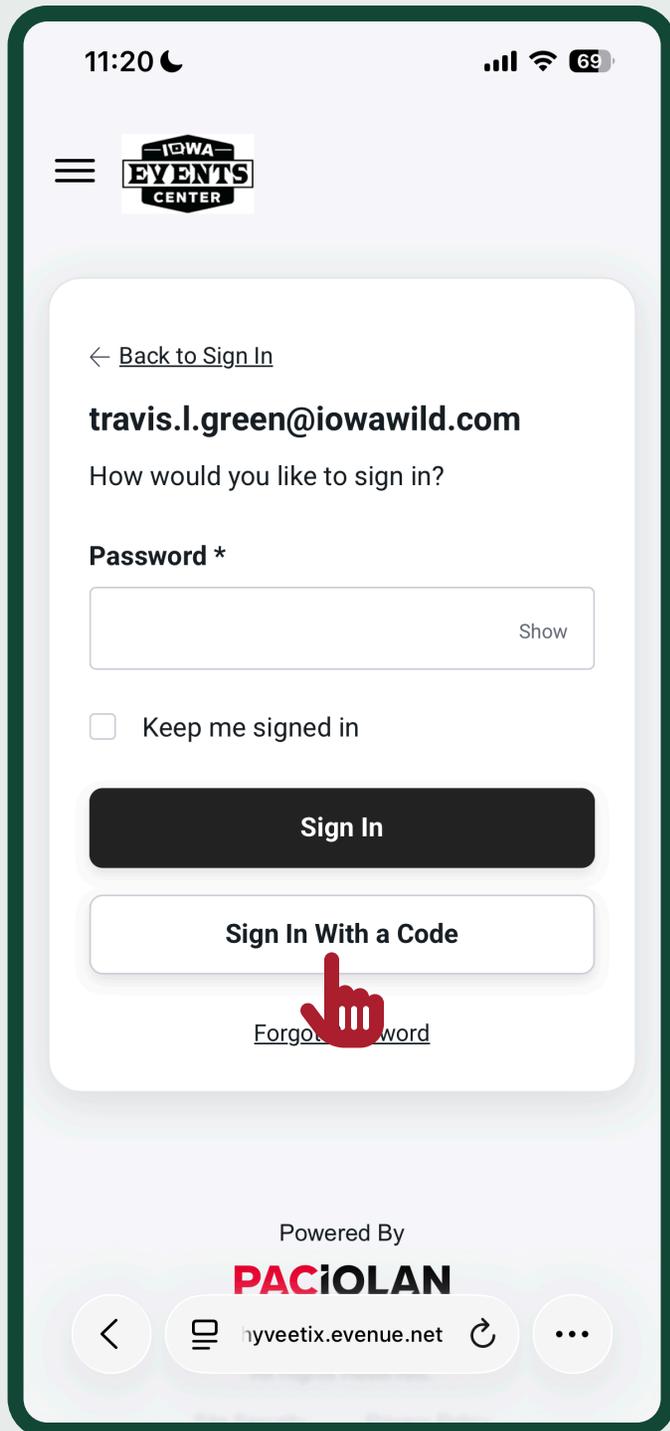
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# ACCESSING YOUR TICKET ACCOUNT

Managing your Flex tickets in “My Account” is quick, secure, and gives you full control over how you attend a Wild game.

## HOW TO LOGIN:

On your mobile device, iPhone (Safari) or Android (Chrome), go to [iowawild.com/myaccount](https://iowawild.com/myaccount) and log in with your email and password.



# ACCESSING YOUR TICKET ACCOUNT

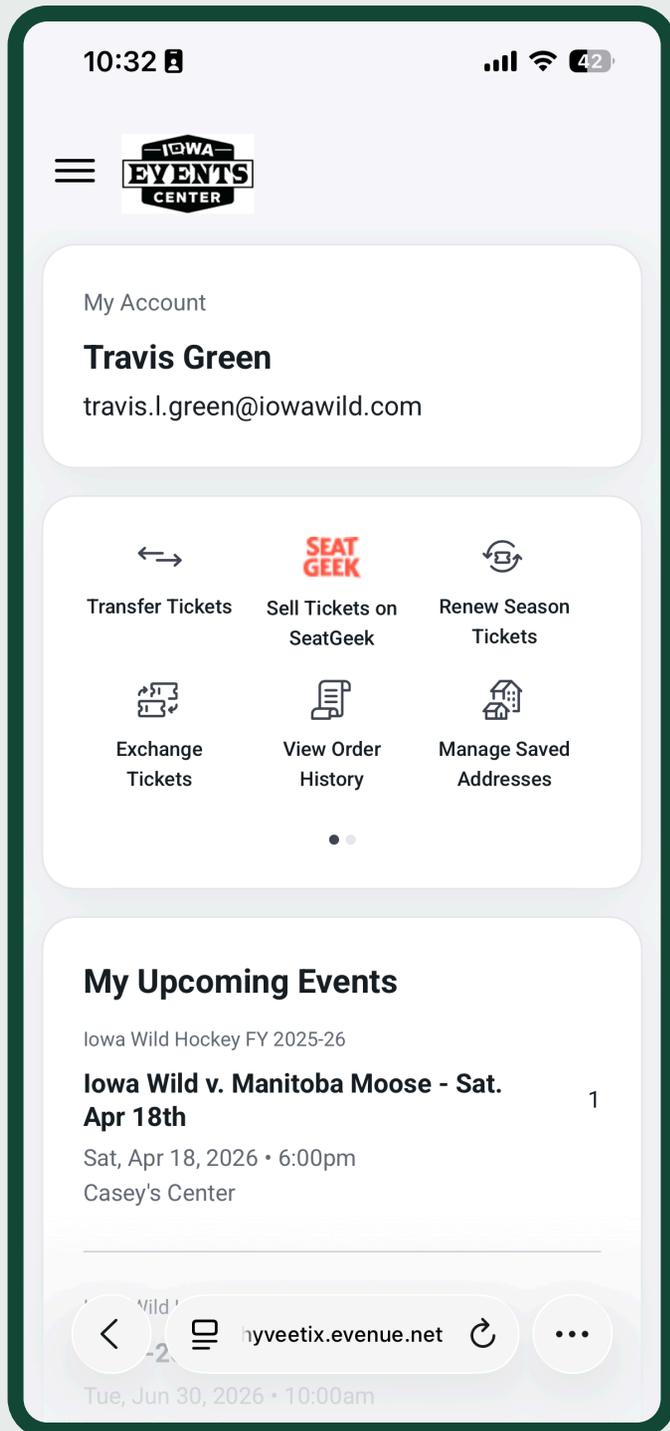
Managing your Flex tickets in “My Account” is quick, secure, and gives you full control over how you attend a Wild game.

## LOGIN TROUBLE:

Don't remember your password? Use the **“Sign in with a Code”** feature to have a temporary code emailed to you for account access.

## ONCE LOGGED IN, YOU CAN:

- View your Flex tickets for upcoming games
- Add Flex tickets to your mobile wallet
- Transfer Flex tickets to friends/family
- Exchange Flex tickets for game tickets
- Update account info and settings



# ADDING TICKETS TO MOBILE WALLET

Make entry fast and simple, add your tickets to your Apple Wallet or Google Wallet prior to the game.

## HOW TO ADD TICKETS:

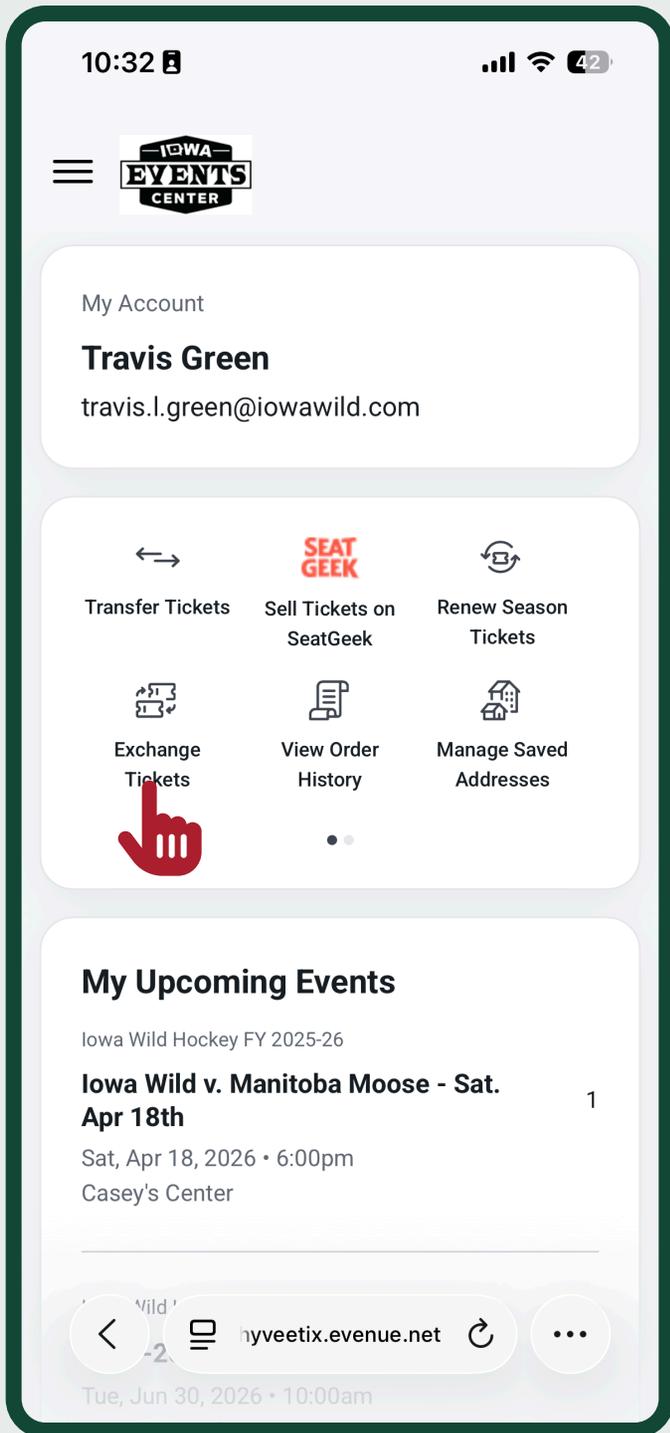
1. Open your Flex or game ticket in "My Account"
2. Tap **"Add to Apple Wallet"** or **"Add to Google Wallet"**
3. Upon arrival at Casey's Center, open your mobile wallet and hold your phone near the scanner to enter.

## TICKET TIP:

If you have multiple tickets, swipe left/right in your wallet to view each one.



**EXCHANGING YOUR FLEX TICKETS**

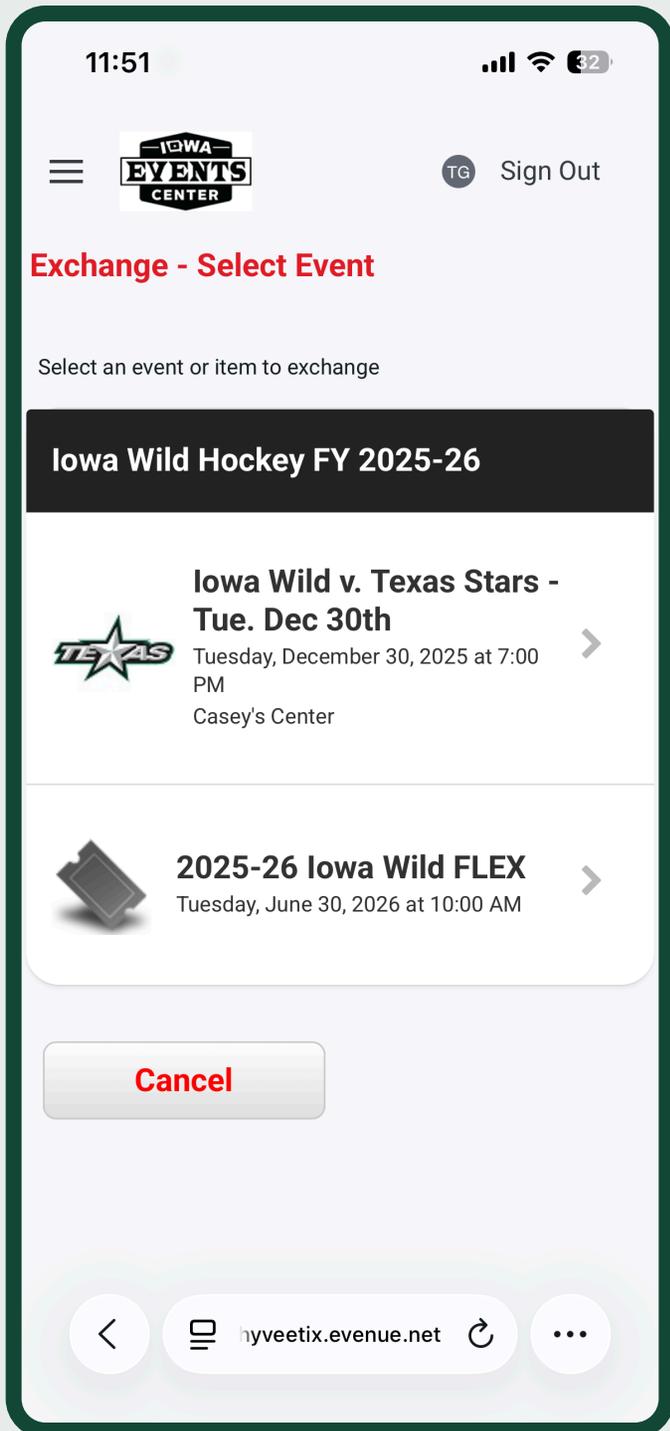


# REDEEMING YOUR FLEX FOR GAME TICKETS

Redeeming Flex Tickets is easy and convenient. Redeem online and skip the box office lines. Secure your seats ahead of the the game for the best seats.

## STEP ONE:

Tap the **“Exchange Tickets”** icon.

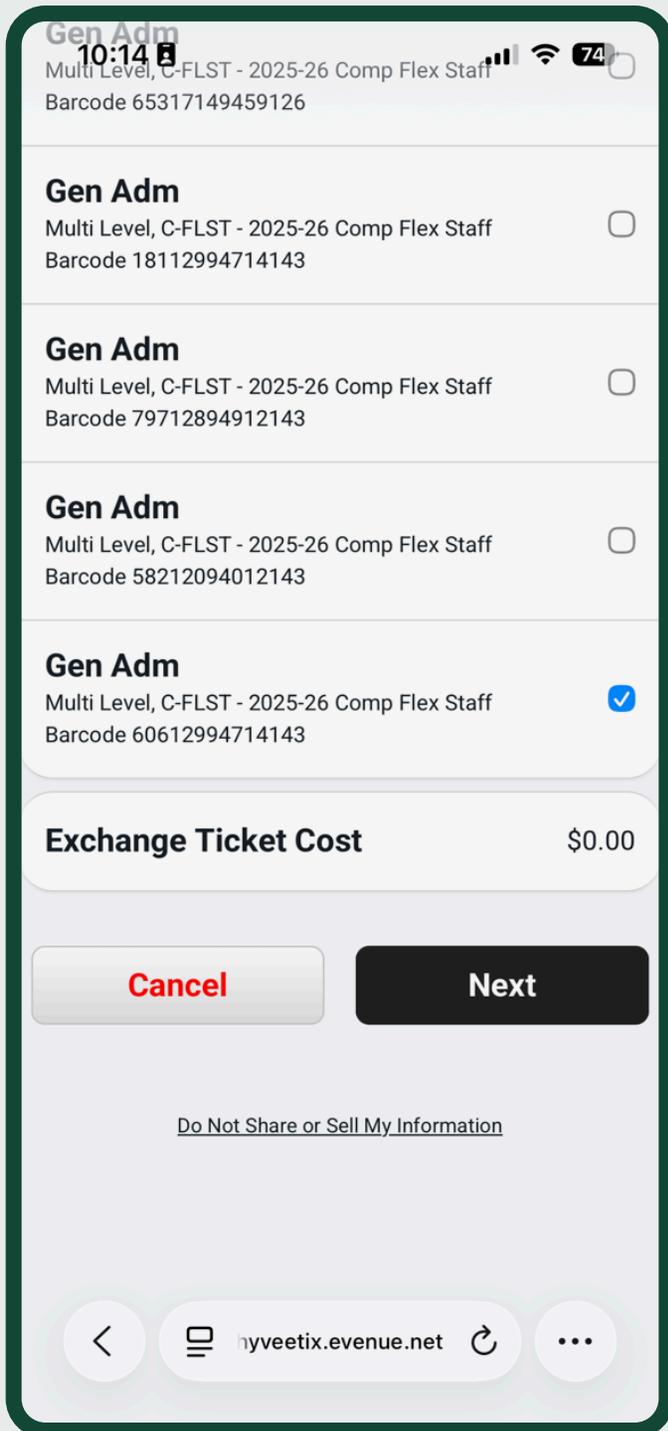


# REDEEMING YOUR FLEX FOR GAME TICKETS

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## STEP TWO:

Select Iowa Wild FLEX to continue.

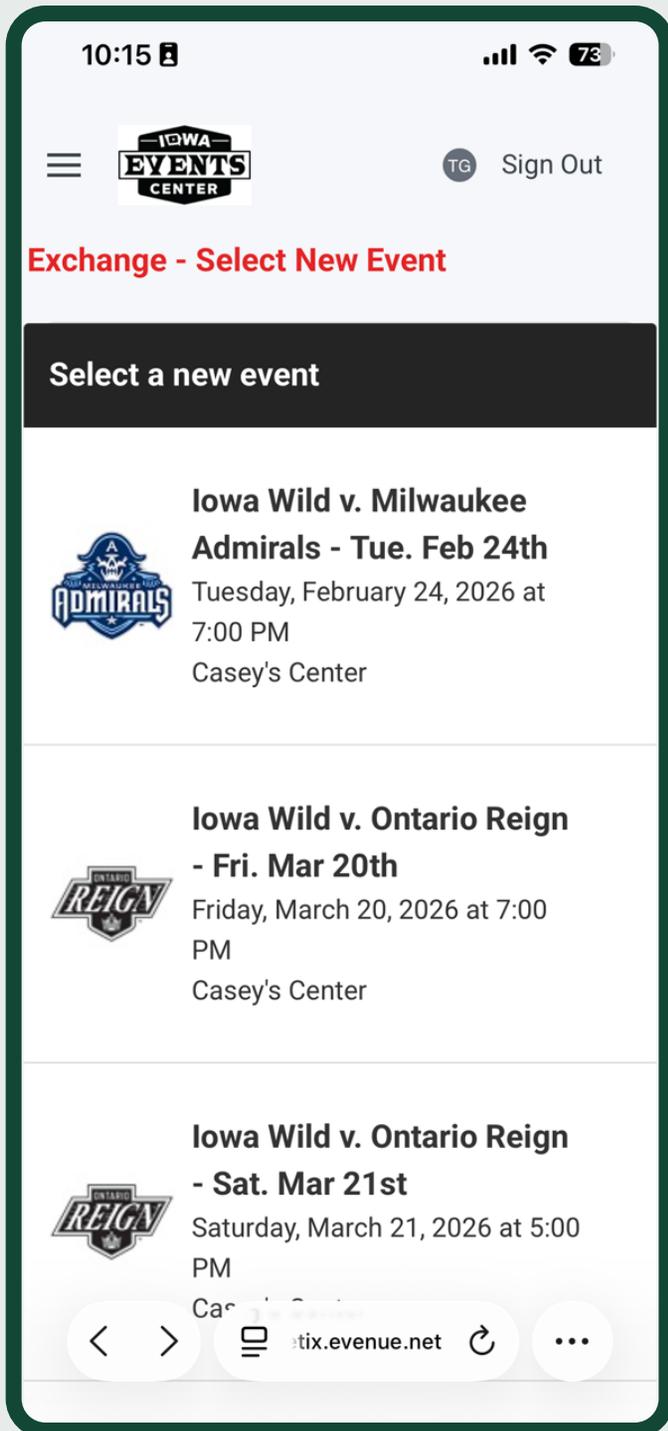


# REDEEMING YOUR FLEX FOR GAME TICKETS

Redeeming Flex Tickets is easy and convenient. Redeem online and skip the box office lines. Secure your seats ahead of the the game for the best seats.

## STEP THREE:

Choose the Flex Tickets you want to exchange out (redeem) and tap **"Next"**.



# REDEEMING YOUR FLEX FOR GAME TICKETS

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## STEP FOUR:

Select the Wild game you wish to redeem your Flex for



# REDEEMING YOUR FLEX FOR GAME TICKETS

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## STEP FIVE:

Browse the seat map and select your preferred seat(s) for the game.



Iowa Wild v. Texas Stars -  
Wed. Dec 31st

Wednesday, December 31, 2025 at 5:00 PM  
Casey's Center

Change Event

1 X 2025-26 Full New  
Defense Zone  
1:108, Row Y, Seat 1

Change Seats

|                      |               |
|----------------------|---------------|
| New Ticket Cost      | \$16.50       |
| Old Ticket Cost      | \$16.50       |
| <b>Exchange Cost</b> | <b>\$0.00</b> |

Delivery Method

0.00 - Add Tickets to Mobile Wallet



Cancel

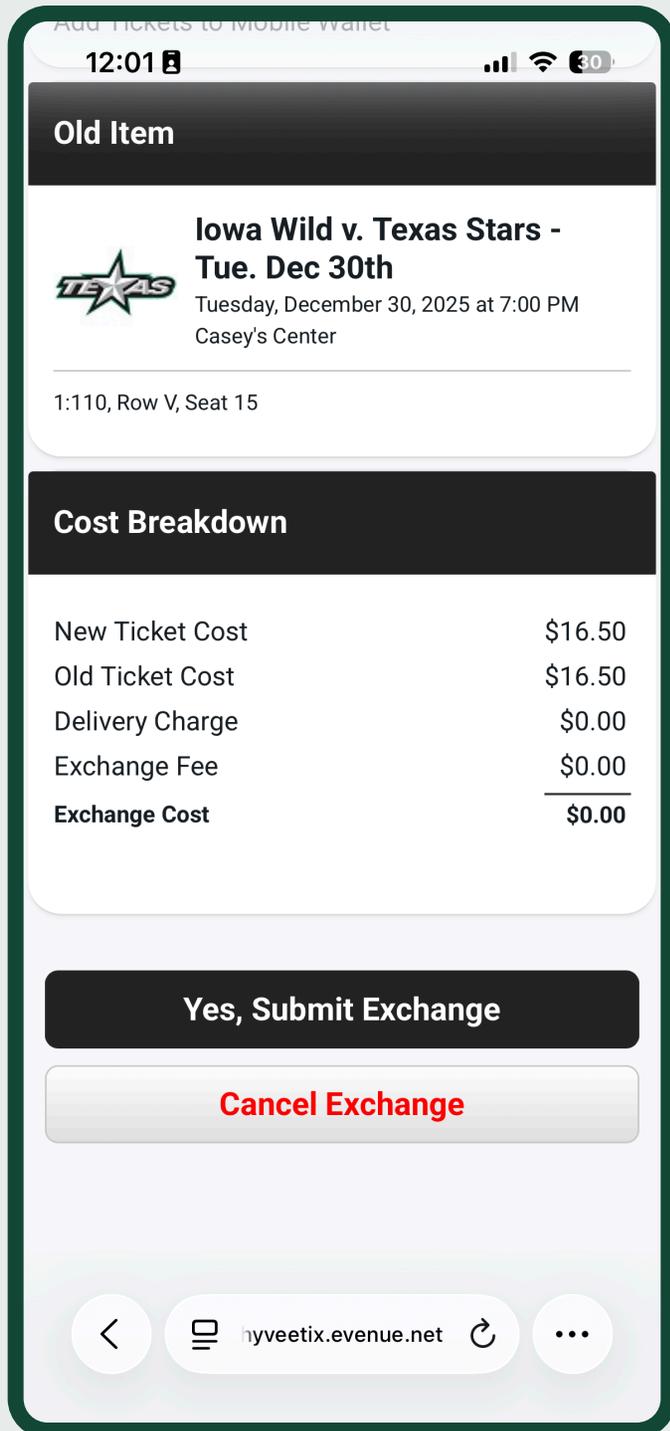
Next

# REDEEMING YOUR FLEX FOR GAME TICKETS

Redeeming Flex Tickets is easy and convenient. Redeem online and skip the box office lines. Secure your seats ahead of the the game for the best seats.

## STEP SIX:

Select **"Add Tickets to Mobile Wallet"** as your Delivery Method and then tap **"Next"** to continue.



# REDEEMING YOUR FLEX FOR GAME TICKETS

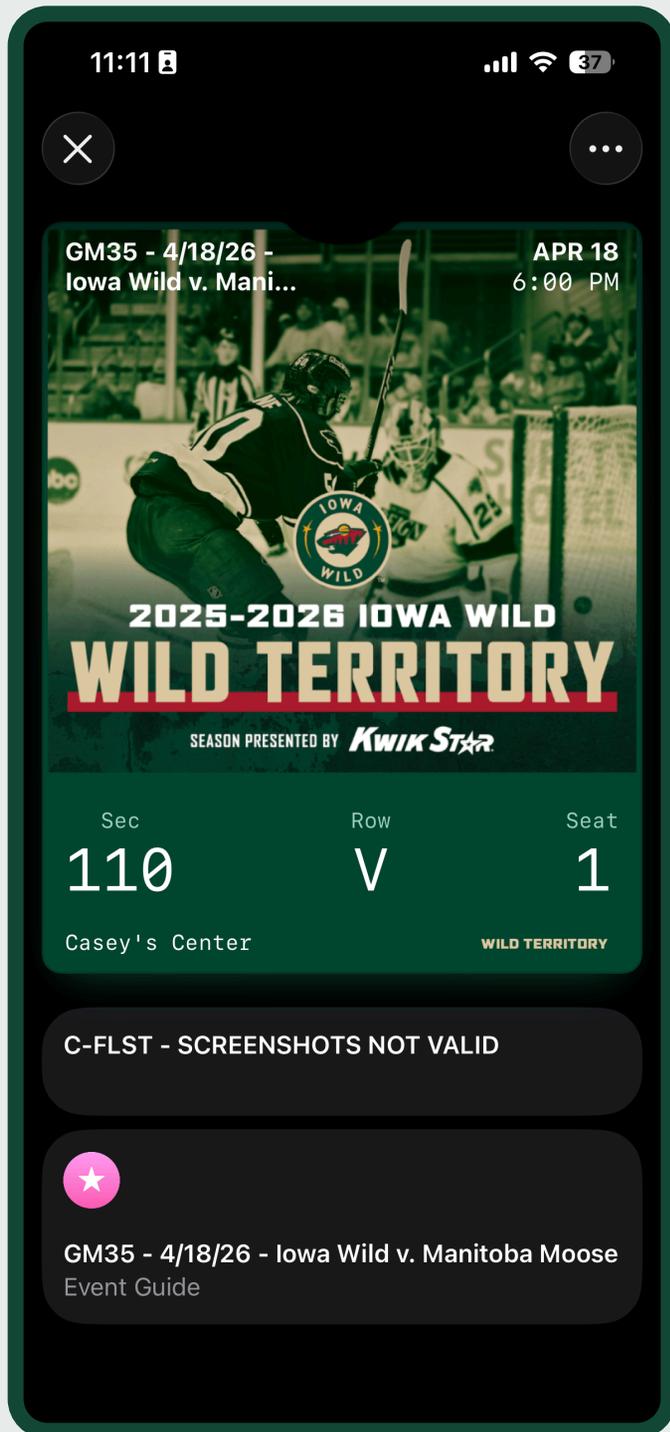
Redeeming Flex Tickets is easy and convenient. Redeem online and skip the box office lines. Secure your seats ahead of the the game for the best seats.

## STEP SEVEN:

Double-check the game date, seat locations, and cost summary. When everything looks correct, tap **“Yes, Submit Exchange.”**

## EXCHANGE COMPLETE:

Once you see the confirmation screen, tap **Go To My Account** to return to your ticket list. Your updated tickets will now appear in your account.



# ACCESSING THE IOWA WILD GAME

You will receive your tickets with NFC-enabled tap-to-enter technology. Follow these steps to make getting into the game quick and easy.

## ARRIVING AT CASEY'S CENTER:

1. Open your mobile wallet (Apple Wallet or Google Wallet) and find your Iowa Wild ticket.
2. Hold your phone near the ticket reader at the entry point to tap for entry.
3. Check your seat location on your mobile device and keep your phone handy to show the usher.

## NOTE:

Screenshots won't work. Tickets must be added to a mobile wallet for entry.