

KWIK
STAR



FLEX TICKETING GUIDE



Sign In

Email *

Continue

[Create Account](#)

Powered By

PACIOLAN

© 2025 Paciolan
All Rights Reserved.

[Site Security](#)

[Privacy Policy](#)

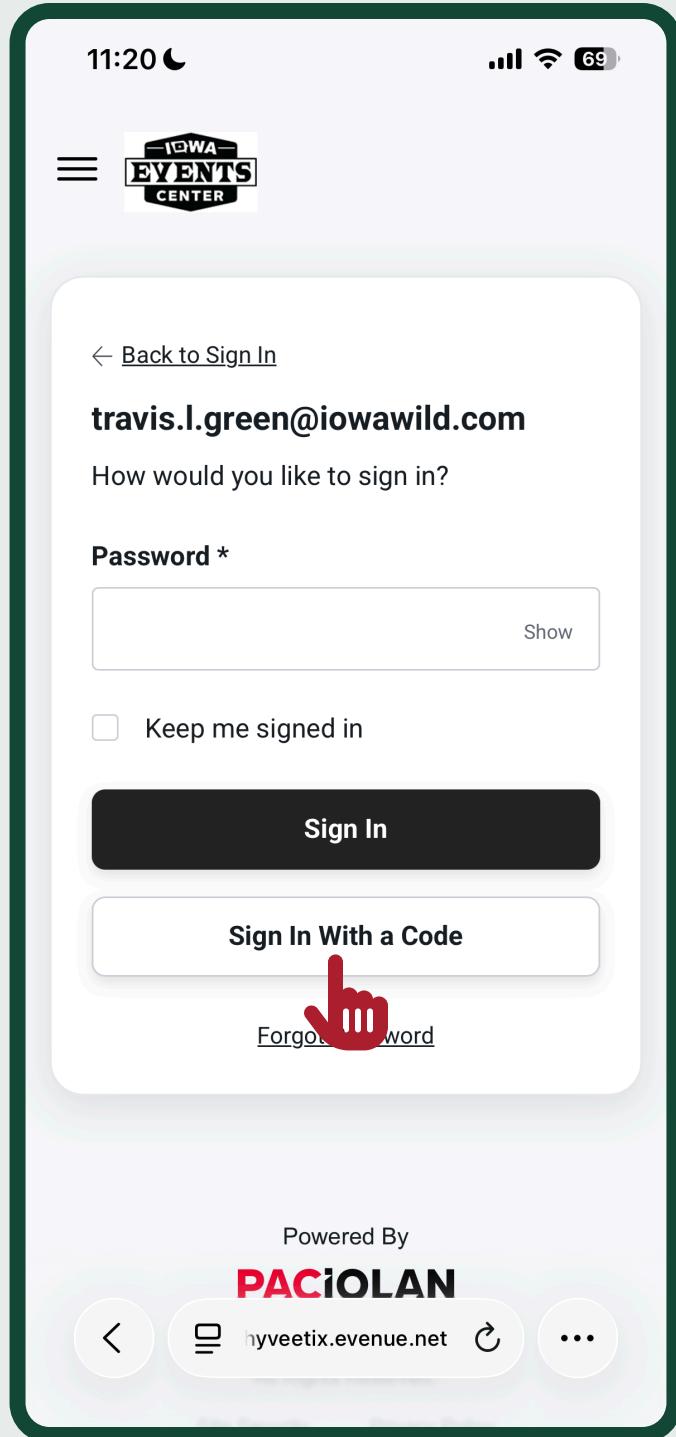
[Do Not Share or Sell My Information](#)

ACCESSING YOUR TICKET ACCOUNT

Managing your tickets in "My Account" is quick, secure, and gives you full control over how you use your seats.

HOW TO LOGIN:

On your mobile device, iPhone (Safari) or Android (Chrome), go to **iowawild.com/myaccount** and log in with your email and password.



ACCESSING YOUR TICKET ACCOUNT

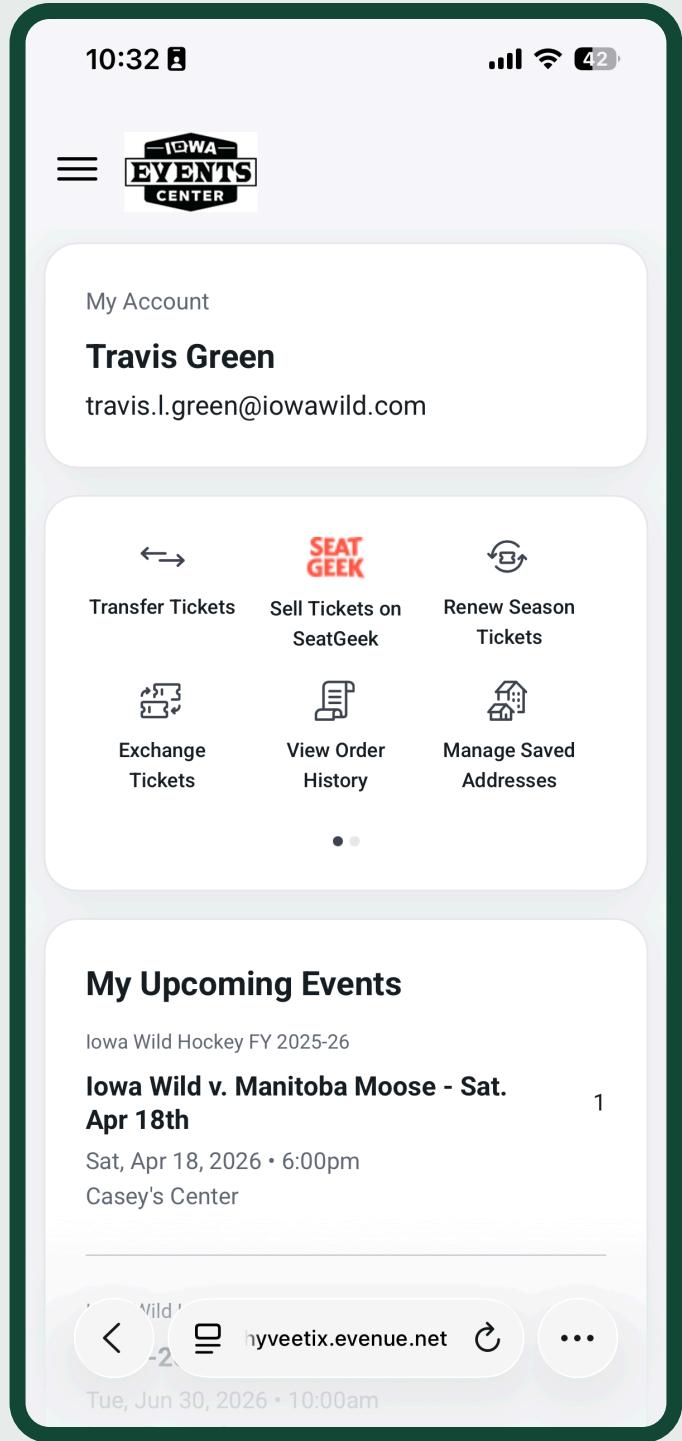
Managing your tickets in "My Account" is quick, secure, and gives you full control over how you use your seats.

LOGIN TROUBLE:

Don't remember your password? Use the "**Sign in with a Code**" feature to have a temporary code emailed to you for account access.

ONCE LOGGED IN, YOU CAN:

- View tickets for upcoming games
- Add tickets to your mobile wallet
- Transfer tickets to friends/family
- Exchange game tickets (Season Ticket Members only)
- Update account info and settings



ADDING TICKETS TO MOBILE WALLET

Make entry fast and simple, add your tickets to your Apple Wallet or Google Wallet prior to the game.

HOW TO ADD TICKETS:

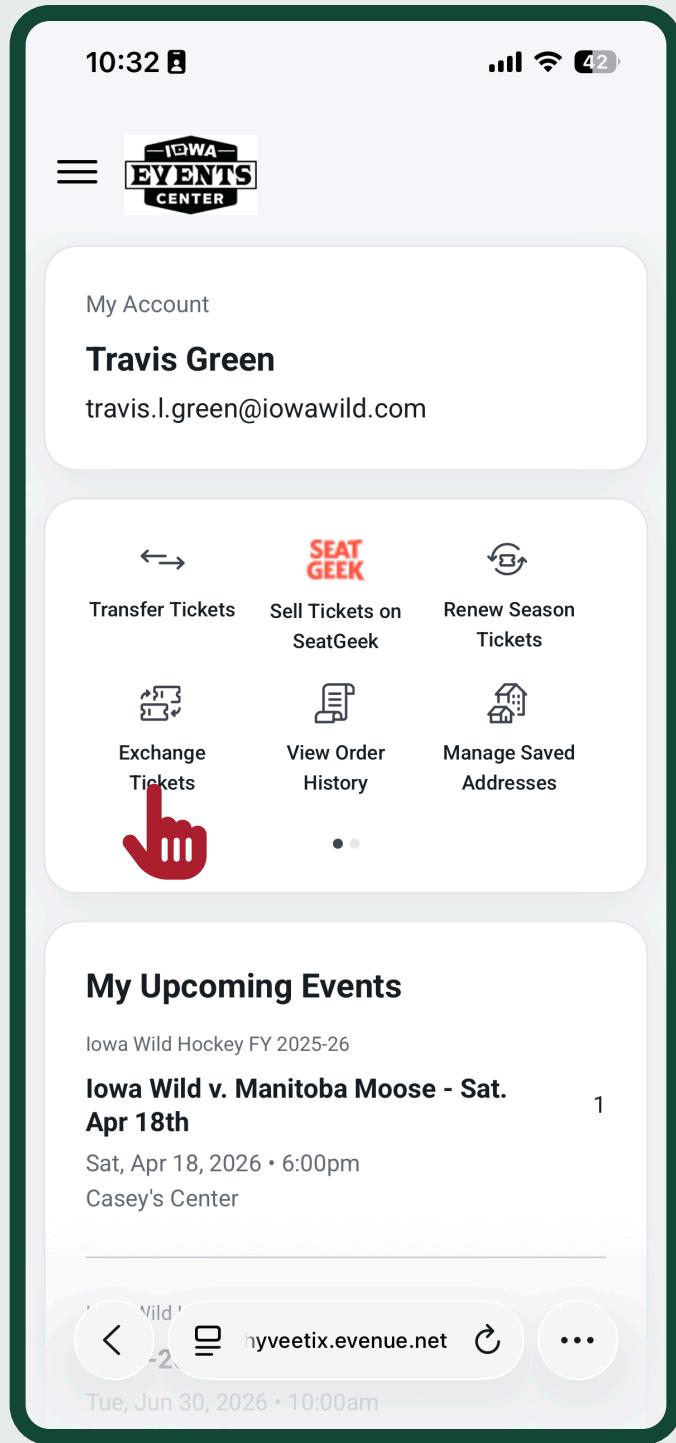
1. Open your game ticket in "My Account"
2. Tap "**Add to Apple Wallet**" or "**Add to Google Wallet**"
3. Upon arrival at Casey's Center, open your mobile wallet and hold your phone near the scanner to enter.

TICKET TIP:

If you have multiple tickets, swipe left/right in your wallet to view each one.



EXCHANGING YOUR GAME TICKETS



EXCHANGING YOUR TICKETS TO ANOTHER GAME

Season Ticket Members, make a smooth line change by exchanging your seats for a future game and never miss a moment of the action.

STEP ONE:
Tap the “Exchange Tickets” icon.

11:51

32°

IDWA
EVENTS
CENTER

Sign Out

Exchange - Select Event

Select an event or item to exchange

Iowa Wild Hockey FY 2025-26

Iowa Wild v. Texas Stars -
Tue. Dec 30th
Tuesday, December 30, 2025 at 7:00 PM
Casey's Center

2025-26 Iowa Wild FLEX
Tuesday, June 30, 2026 at 10:00 AM

Cancel

< hyveetix.evenue.net ...

EXCHANGING YOUR TICKETS TO ANOTHER GAME

Season Ticket Members, make a smooth line change by exchanging your seats for a future game and never miss a moment of the action.

STEP TWO:

Select the game that you currently hold tickets for and want to exchange.

11:51 32°

Sign Out

**IDWA
EVENTS
CENTER**

Exchange - Select Seats

Iowa Wild v. Texas Stars -
Tue. Dec 30th
 Tuesday, December 30, 2025 at 7:00 PM
Casey's Center
Iowa Wild Hockey FY 2025-26

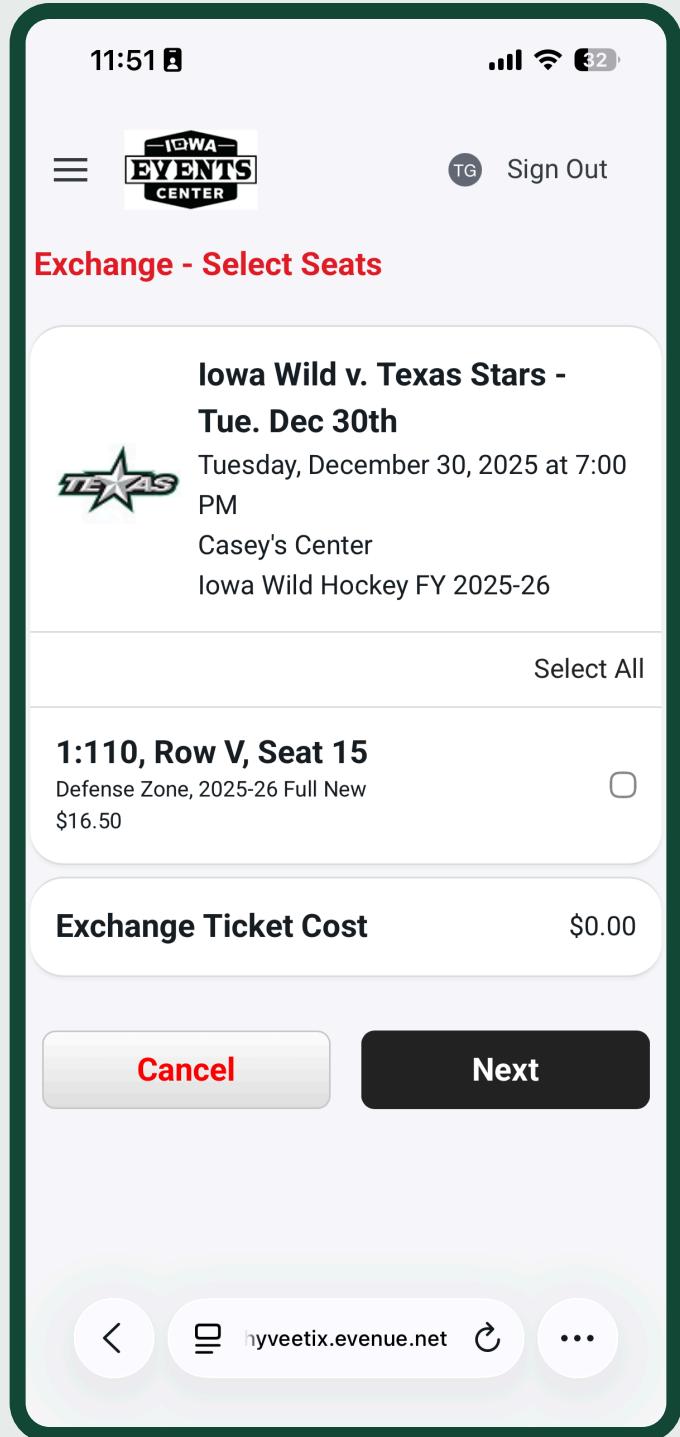
Select All

1:110, Row V, Seat 15
Defense Zone, 2025-26 Full New
\$16.50

Exchange Ticket Cost \$0.00

Cancel **Next**

<  hyveetix.eventvenue.net  ...



EXCHANGING YOUR TICKETS TO ANOTHER GAME

Season Ticket Members, make a smooth line change by exchanging your seats for a future game and never miss a moment of the action.

STEP THREE:

Select the seats you want to exchange, then press **Next**.

NOTE:

All selected seats must be from the same game to complete the exchange.

11:51    32 

  Sign Out

Exchange - Select New Event

Select a new event

EXCHANGE STOREHOUSE -
Can't attend a game? Store tickets here until you know which future game you want to attend.

 **Iowa Wild**
Tuesday, June 30, 2026 at 7:00 PM
Iowa Events Center

Iowa Wild v. Grand Rapids
Griffins - Wed. Dec 17th
Wednesday, December 17, 2025
at 7:00 PM
Casey's Center

Iowa Wild v. Grand Rapids
Griffins - Fri. Dec 19th
  hyveetix.evenue.net  

Casey's Center

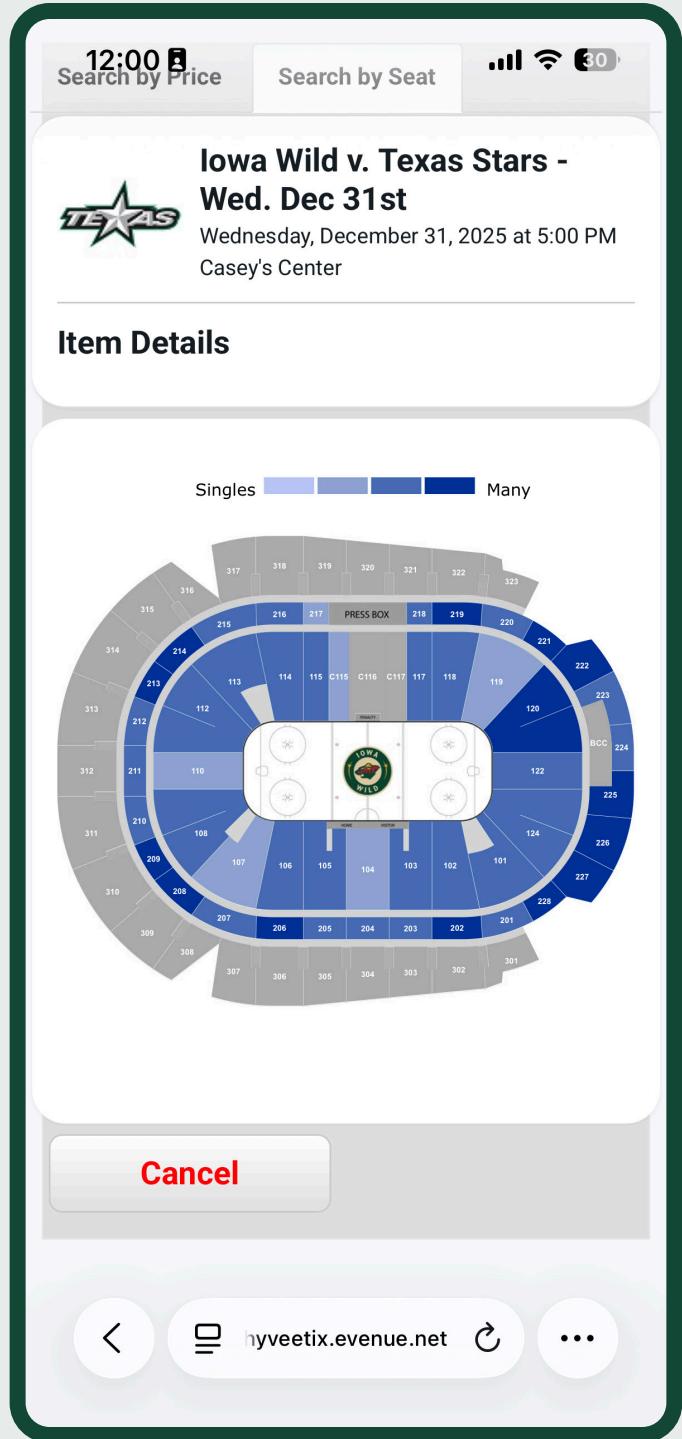
EXCHANGING YOUR TICKETS TO ANOTHER GAME

Season Ticket Members, make a smooth line change by exchanging your seats for a future game and never miss a moment of the action.

STEP FOUR:

Select the new game you want to exchange your tickets to.

9



EXCHANGING YOUR TICKETS TO ANOTHER GAME

Season Ticket Members, make a smooth line change by exchanging your seats for a future game and never miss a moment of the action.

STEP FIVE:

Browse the seat map and select your preferred seat(s) for the future game.

12:00  Exchange- Review New Event   

**Iowa Wild v. Texas Stars -
Wed. Dec 31st**

 Wednesday, December 31, 2025 at 5:00 PM
Casey's Center

Change Event

1 X 2025-26 Full New
Defense Zone
1:108, Row Y, Seat 1

Change Seats

New Ticket Cost	\$16.50
Old Ticket Cost	\$16.50
Exchange Cost	\$0.00

Delivery Method

0.00 - Add Tickets to Mobile Wallet 

Cancel **Next**

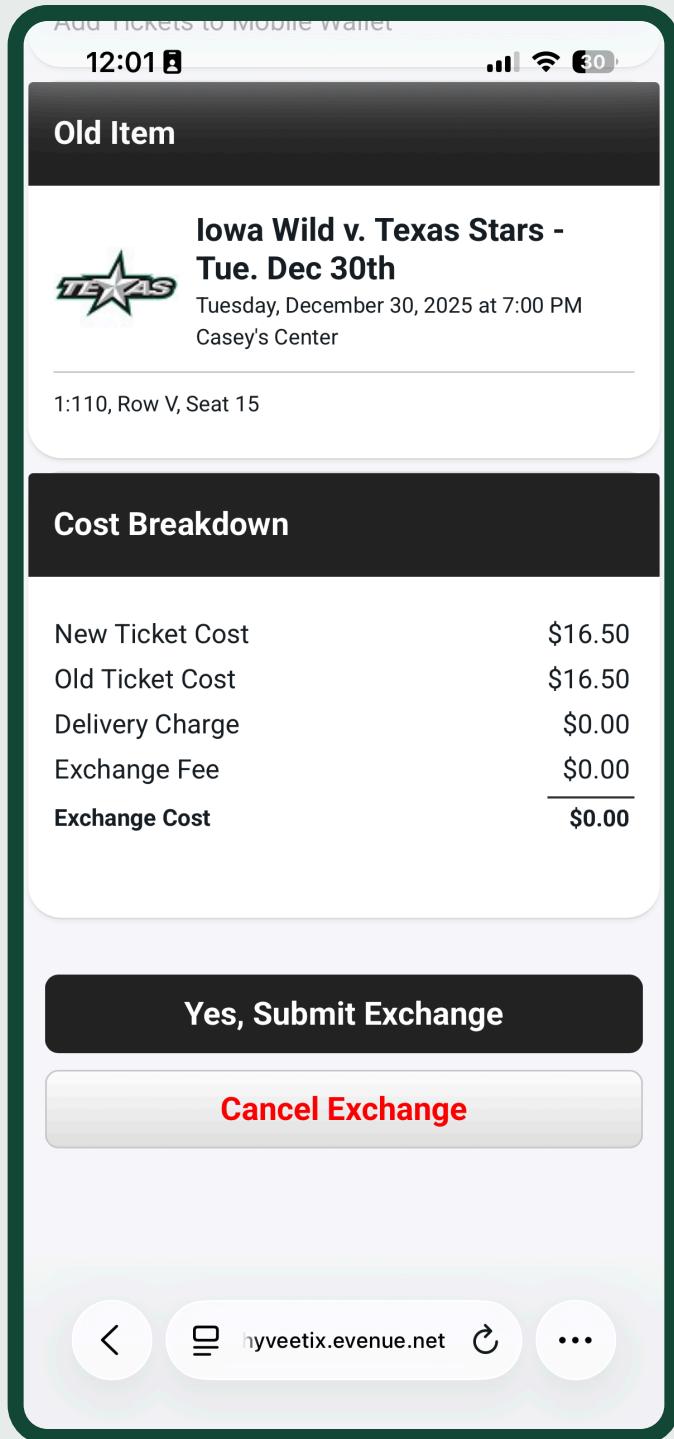
hyveetix.venue.net

EXCHANGING YOUR TICKETS TO ANOTHER GAME

Season Ticket Members, make a smooth line change by exchanging your seats for a future game and never miss a moment of the action.

STEP SIX:

Select a delivery option from the dropdown, then tap **“Next”** to continue.



EXCHANGING YOUR TICKETS TO ANOTHER GAME

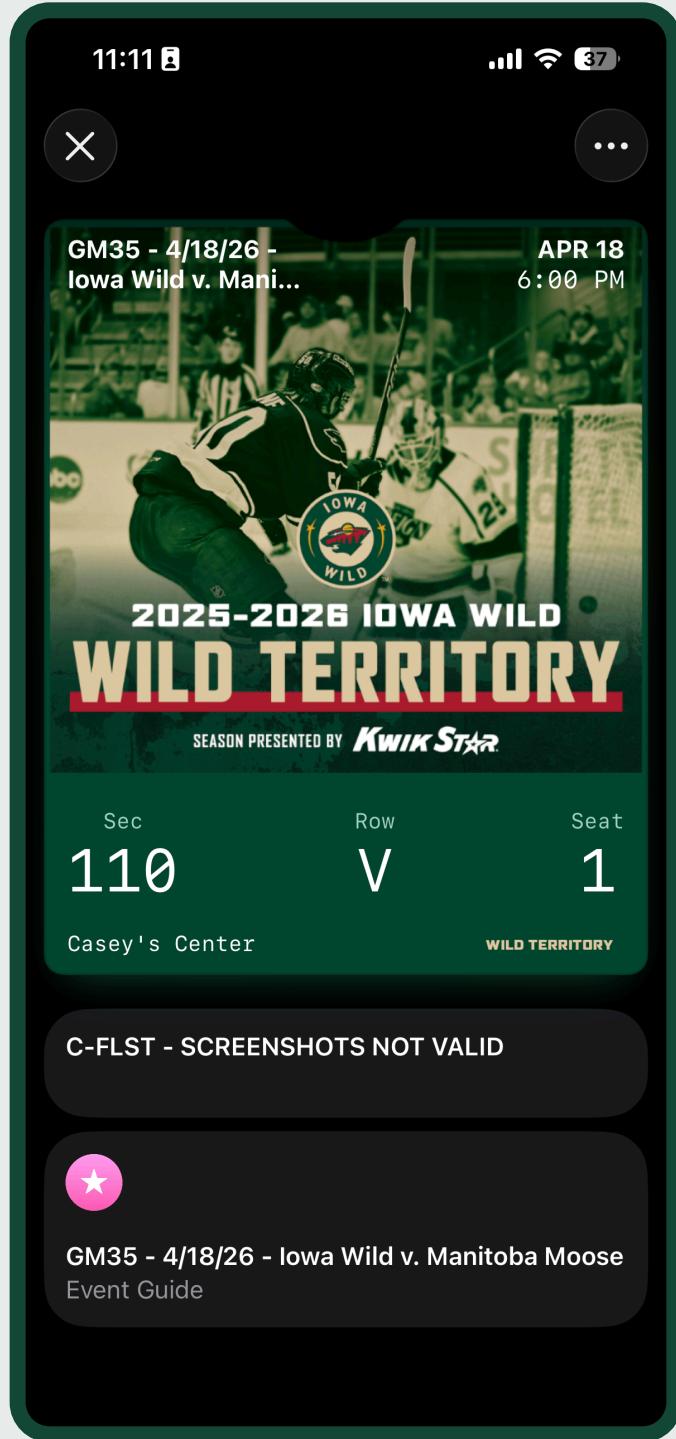
Season Ticket Members, make a smooth line change by exchanging your seats for a future game and never miss a moment of the action.

STEP SEVEN:

Double-check the game date, seat locations, and cost summary. When everything looks correct, tap **"Yes, Submit Exchange."**

EXCHANGE COMPLETE:

Once you see the confirmation screen, tap **Go To My Account** to return to your ticket list. Your updated tickets will now appear in your account.



ACCESSING THE IOWA WILD GAME

You will receive your tickets with NFC-enabled tap-to-enter technology. Follow these steps to make getting into the game quick and easy.

ARRIVING AT CASEY'S CENTER:

1. Open your mobile wallet (Apple Wallet or Google Wallet) and find your Iowa Wild ticket.
2. Hold your phone near the ticket reader at the entry point to tap for entry.
3. Check your seat location on your mobile device and keep your phone handy to show the usher.

NOTE:

Screenshots won't work. Tickets must be added to a mobile wallet for entry.