

# **HOW TO REDEEM IOWA WILD FLEX TICKETS**

Redeeming Flex Tickets is now easier and more convenient than ever. You can now redeem online and skip the box office lines as well as secure seats to the games in advance of arriving at Wells Fargo Arena.

MERCYONE.



Select the "Exchange" option from the My Tickets menu on your My Account page.



Select Iowa Wild Flex. Choose the Flex Tickets you want to exchange out (redeem) and **click Next**. Be aware of the barcode numbers you are using. Once it has been redeemed, it can't be used again. You can discard redeemed Flex Tickets.

NOW A	2020-21 Iowa Wild Flex Wednesday, June 30, 2021 at TBA Iowa Events Center Iowa Wild Hockey FY 2020-21		
		Select All	
	C-FLEX 2020-21 Comp Flex 18131393373		
	C-FLEX 2020-21 Comp Flex 18118533996		
Exchange	Ticket Cost	\$0.00	



Select the Wild game you want to redeem your Flex Tickets for.

Cancel

## Exchange

Select a new event

Select a new event



Iowa Wild v. Chicago Wolves - Sat., June 26th Saturday, June 26, 2021 at 7:00 PM Wells Fargo Arena

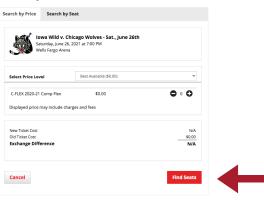


Iowa Wild v. Chicago Wolves - Sun., June 27th Sunday, June 27, 2021 at 7:00 PM Wells Fargo Arena



You can find seats two different ways 1) Search by Seat using the Pick Your Own Seat map or 2) Search by Price and selecting the Price Level on your Flex Tickets and getting the best available seats. You have the option to upgrade or downgrade your price level.

#### Exchange - Find Seats Find seats to exchange



## **STEP 6 ON BACK**



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8

Confirm your seat selection and select your ticket delivery method. Click Next.

### Exchange

Review the new seats and select a delivery method

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2 X C-FLEX 20 Center Ice 1:104, Row G	020-21 Comp Fle	x	
Change Se	ats		
New Ticket Cost Old Ticket Cost			\$0.00 \$0.00
Exchange	Cost		\$0.00
Delivery Me	thod	Select	~
Cancel			Next

Submit redemption and additional payment *if necessary for upgrade* by selecting **"Yes, Submit Exchange".** 

Tickets will be delivered based on your delivery selection. You will receive a confirmation email after completing the exchange.

## FLEX TICKETS REDEMPTION TIPS & INFORMATION

- Flex Tickets are not a guaranteed seat. Redeem early for best options. If there are no seats left in your purchased price level, Flex Tickets may be upgraded for additional cost or downgraded.
- Flex Tickets may be redeemed online for a Wild game up until the start of the game.
- Flex Tickets may always be redeemed at the Wells Fargo Arena box office in advance or on a game day. Check the link to the FAQ on iowawild.com for current box office hours.