



MERCYONE

HOW TO REDEEM IOWA WILD FLEX TICKETS


Redeeming Flex Tickets is now easier and more convenient than ever. You can now redeem online and skip the box office lines as well as secure seats to the games in advance of arriving at Wells Fargo Arena.

1 Login to your online account at www.iowawild.com/myaccount

2 Select the "Exchange" option from the **My Tickets** menu on your **My Account** page.

3 Select **Iowa Wild Flex**. Choose the Flex Tickets you want to exchange out (redeem) and **click Next**. Be aware of the barcode numbers you are using. Once it has been redeemed, it can't be used again. You can discard redeemed Flex Tickets.

Exchange
Select seats to exchange



| | | |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|------------|
|  | 2020-21 Iowa Wild Flex Wednesday, June 30, 2021 at TBA Iowa Events Center Iowa Wild Hockey FY 2020-21 | Select All |
| Gen Adm Attack Zone, C-FLEX 2020-21 Comp Flex Barcode 11418131393373 | <input type="checkbox"/> | |
| Gen Adm Attack Zone, C-FLEX 2020-21 Comp Flex Barcode 11418118533996 | <input type="checkbox"/> | |
| Exchange Ticket Cost | | \$0.00 |

←

4 Select the Wild game you want to redeem your Flex Tickets for.

Exchange
Select a new event


Select a new event

| | |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
|  | Iowa Wild v. Chicago Wolves - Sat., June 26th Saturday, June 26, 2021 at 7:00 PM Wells Fargo Arena |
|  | Iowa Wild v. Chicago Wolves - Sun., June 27th Sunday, June 27, 2021 at 7:00 PM Wells Fargo Arena |

5 You can find seats two different ways 1) Search by Seat using the Pick Your Own Seat map or 2) Search by Price and selecting the Price Level on your Flex Tickets and getting the best available seats. You have the option to upgrade or downgrade your price level.

Exchange - Find Seats
Find seats to exchange

Search by Price Search by Seat

| | |
|---------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
|  | Iowa Wild v. Chicago Wolves - Sat., June 26th Saturday, June 26, 2021 at 7:00 PM Wells Fargo Arena |
| Select Price Level | Best Available (\$0.00) |
| C-FLEX 2020-21 Comp Flex | \$0.00 |
| Displayed price may include charges and fees | |
| New Ticket Cost | N/A |
| Old Ticket Cost | \$0.00 |
| Exchange Difference | N/A |

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STEP 6 ON BACK



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6

Confirm your seat selection and select your ticket delivery method. Click **Next**.

Exchange

Review the new seats and select a delivery method



Iowa Wild v. Chicago Wolves - Sat., June 26th
 Saturday, June 26, 2021 at 7:00 PM
 Wells Fargo Arena

Change Event

2 X C-FLEX 2020-21 Comp Flex
 Center Ice
 1:104, Row G, Seat 1 - 2

Change Seats

| | |
|----------------------|---------------|
| New Ticket Cost | \$0.00 |
| Old Ticket Cost | \$0.00 |
| Exchange Cost | \$0.00 |

Delivery Method Select ▼

Cancel

Next



7

Submit redemption and additional payment *if necessary for upgrade* by selecting **"Yes, Submit Exchange"**.

8

Tickets will be delivered based on your delivery selection. You will receive a confirmation email after completing the exchange.

FLEX TICKETS REDEMPTION TIPS & INFORMATION

- Flex Tickets are not a guaranteed seat. Redeem early for best options. If there are no seats left in your purchased price level, Flex Tickets may be upgraded for additional cost or downgraded.
- Flex Tickets may be redeemed online for a Wild game up until the start of the game.
- Flex Tickets may always be redeemed at the Wells Fargo Arena box office in advance or on a game day. Check the link to the FAQ on iowawild.com for current box office hours.